

Bloomington, MN The National Community Survey

Report of Results 2021

Report by:





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About The NCS™

The National Community Survey™ (The NCS™) report is about the "livability" of Bloomington. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts at Polco's National Research Center.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents' opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 732 Bloomington residents collected from April 20, 2021 to June 8, 2021. The margin of error around any reported percentage is 4% for all respondents and the response rate for the 2021 survey was 21%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Bloomington.

How the results are reported

For the most part, the percentages presented in the following tabs represent the "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data." However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Bloomington's results are noted as being "higher" than the benchmark, "lower" than the benchmark, or "similar" to the benchmark, meaning that the average rating given by Bloomington residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark. If a rating was "much higher" or "much lower," then Bloomington's average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your City's 2021 ratings compare to other communities' ratings from the past five years.





Trends over time

Trend data for Bloomington represent important comparison data and should be examined for improvements or declines*. Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than five percentage points between the 2020 and 2021 surveys, the change is statistically significant.

* In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Methods

Selecting survey recipients

All households within Bloomington were eligible to participate in the survey. A list of all households within the zip codes serving Bloomington was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve Bloomington households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of Bloomington's boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the four districts. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 3,600 randomly selected households received mailings beginning on April 20, 2021 and the survey remained open for 7 weeks. For 2,520 households, the first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. The final mailing contained a reminder letter, another survey, and a postage-paid return envelope. For the remaining 1,080 households, the first mailing was a postcard inviting the household to participate, followed one week later by a reminder postcard. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

The survey was available in English and Spanish. All mailings contained paragraphs in both languages instructing participants on how to complete the survey in their preferred language.

About 3% of the 3,600 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 3,505 households that received the invitations to participate, 732 completed the survey, providing an overall response rate of 21%. The response rate was calculated using AAPOR's response rate #2* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the City of Bloomington survey is no greater than plus or minus four percentage points around any given percent reported for all respondents (732 completed surveys).

In addition to the randomly selected "probability sample" of households, a link to an online open participation survey was publicized by the City of Bloomington. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lived and a question about where they heard about the survey. The open participation survey was open to all city residents and became available on May 28, 2021. The survey remained open for 3 weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a "key and verify" method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2010 Census and 2017 American Community Survey estimates for adults in Bloomington. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	5%	25%	27%
	35-54	21%	33%	32%
	55+	74%	42%	41%
Area	District 1	26%	25%	25%
	District 2	29%	23%	23%
	District 3	24%	26%	26%
	District 4	20%	26%	26%
Hispanic origin	Not Spanish, Hispanic or Latino	97%	93%	93%
	Spanish, Hispanic or Latino	3%	7%	7%
Housing tenure	Own	83%	68%	68%
	Rent	17%	32%	32%
Housing type	Attached	38%	41%	41%
	Detached	62%	59%	59%
Race & Hispanic	Not white alone	15%	22%	23%
origin	White alone, not Hispanic or Latino	85%	78%	77%
Sex	Female	59%	53%	52%
	Male	41%	47%	48%
Sex/age	Female 18-34	3%	13%	13%
	Female 35-54	13%	16%	16%
	Female 55+	43%	24%	23%
	Male 18-34	2%	11%	14%
	Male 35-54	9%	16%	16%
	Male 55+	31%	19%	18%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the "percent positive." The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data". However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City of Bloomington funded this research. Please contact Diann Kirby of the City of Bloomington at dkirby@bloomingtonmn.gov if you have any questions about the survey.

Survey Validity

See the Polco Knowledge Base article on survey validity at https://info.polco.us/knowledge/statistical-vali

 * See AAPOR's Standard Definitions for more information at <u>https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx</u>
 * Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from

https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf

* Targets come from the 2010 Census and 2017 American Community Survey

Highlights

Bloomington residents continue to enjoy a high quality of life.

Roughly 9 in 10 residents gave positive ratings to Bloomington as a place to live, the overall quality of life in the city, and Bloomington as a place to raise children. A similar proportion would recommend living in Bloomington to someone who asked and planned to remain in the city for the next five years. Three-quarters of survey participants positively rated the overall image or reputation of the city and Bloomington as a place to retire. All of these ratings were similar to the national and peer community benchmark comparisons and also similar to ratings given in 2020.

Mobility ratings in the city continue to shine, with shifting trends in alternative transportation.

At least 8 in 10 survey respondents gave excellent or good reviews to the ease of travel by car in the city, street cleaning (which increased since 2020), and snow removal, while at least 7 in 10 were pleased with traffic flow on major streets, ease of walking, traffic enforcement, street lighting, and sidewalk maintenance. Evaluations for traffic flow, street cleaning, and snow removal were higher than those given in other communities across the nation. Only about half of residents gave favorable marks to the ease of travel by public transportation, which was similar to the national benchmarks but a decline from 2020 to 2021. Residents were also less likely in 2021 than in 2020 to have used public transportation instead of driving, but more likely in 2021 to have walked or biked instead of driving. These shifts in alternate transportation ratings could be due, at least in part, to closures associated with the COVID-19 pandemic.

Safety-related ratings are also strong.

Virtually all residents (96%) reported feeling safe in their neighborhoods during the day and gave favorable reviews to fire services (97%) and ambulance/EMS services (94%). At least 8 in 10 survey respondents reported high levels of satisfaction with police services, animal control (which was higher than the national benchmark), fire prevention and education, and emergency preparedness, and 8 in 10 also gave excellent or good ratings to the overall feeling of safety in the city. Compared to 2020, Bloomington residents in 2021 were less likely to report feeling safe from property crime, but more likely to give positive scores to fire services, fire prevention and education, and emergency preparedness.

Resident sentiment toward diversity and inclusion in the city has improved.

About two-thirds of residents awarded high scores to the sense of community in Bloomington. At least 7 in 10 residents gave positive reviews to the job Bloomington government does at treating all residents fairly and treating all residents with respect, and to the Bloomington community making all residents feel welcome, attracting people from diverse backgrounds (which was above average), valuing/respecting residents from diverse backgrounds, and taking care of vulnerable residents. Further, ratings for the City treating all residents fairly, as well as residents' scores for openness and acceptance of the community toward people of diverse backgrounds, attracting people from diverse backgrounds, and opportunities to volunteer, improved from 2020 to 2021.

Two questions unique to Bloomington related to various aspects of inclusivity in the city were also included on the 2021 survey. Between 63% and 92% of survey respondents felt that Bloomington was a very or moderately welcoming place for people of different racial and ethnic backgrounds, countries of origin, sexual orientations, or gender identities; residents were least likely to rate the city as welcoming to people who identify as transgender, people who are not U.S. citizens, and people whose first language is not English. When asked to assign a level of priority to various courses of action regarding improving equity and inclusivity, respondents were most likely to rate addressing social, economic, and racial equity differences in the criminal justice system (59%) and in education (58%) as a high priority.

Facets of livability

Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation.

The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Bloomington as a whole. (% excellent or good)

	2013	2015	2017	2019	2021
Overall economic health of Bloomington	83%•	81% 79%	848 838	5 83% 79%	78% Similar (vs. benchmark*)
Overall quality of the transportation system (auto, bicycle, foot, bus) in Bloomington				71%	71 % Similar
Overall design or layout of Bloomington's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	73%•	76% 73%		76% 75%	77% Similar
Overall quality of the utility infrastructure in Bloomington (water, sewer, storm water, electric/gas)				86%	•88% Higher
Overall feeling of safety in Bloomington	87%●	87% 87%	5 878 868	5 87% 81%	
Overall quality of natural environment in Bloomington	86% 88% 87	8 908 878	\$ 898 898	5 878 898	
Overall quality of parks and recreation opportunities				89%	
Overall health and wellness opportunities in Bloomington	81%•	82% 79%	5 83% 81%	5 80% 82%	84% Similar
Overall opportunities for education, culture and the arts	83%●	83% 799	838 828	5 81% 79%	81% Similar
Residents' connection and engagement with their community				59%●-	58% Similar

Please rate how important, if at all, you think it is for the Bloomington community to focus on each of the following in the coming two years.

(% essential or very important)

	2013	2015	2017	2019	2021
Overall economic health of Bloomington	89%●	89% 91%	5 90% 90%	898 938	
Overall quality of the transportation system (auto, bicycle, foot, bus) in Bloomington				73%	70 % Similar
Overall design or layout of Bloomington's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	76%	76% 75%	768 748	65%	70% Similar
Overall quality of the utility infrastructure in Bloomington (water, sewer, storm water, electric/gas)				878	
Overall feeling of safety in Bloomington	93%	92% 91%	93% 93%	91% 93%	- 91 % Similar
Overall quality of natural environment in Bloomington	83%	84% 84%	86% 88%	84% 84%	83 % Similar
Overall quality of parks and recreation opportunities				81%	83 % Similar
Overall health and wellness opportunities in Bloomington	69%	75% 73%	73% 74%	73% 70%	73 % Similar
Overall opportunities for education, culture and the arts	75%	79% 75%	78%	72% 72%	-•69% Similar
Residents' connection and engagement with their community	74%	76% 77%	78% 76%	5 73% 68%	-•69% Similar

Note: Prior to 2020, "Overall quality of the transportation system" was "Overall ease of getting to the places you usually have to visit". Due to the changes in question wording, comparisons to past years are not made.

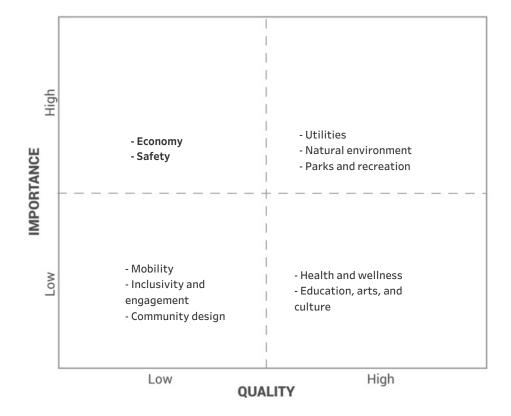
Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

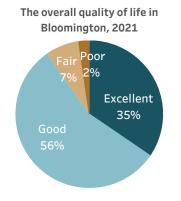
Services receiving quality ratings of excellent or good by 80% or more of respondents were considered of "higher quality" and those with ratings lower than 80% were considered to be of "lower quality." Services were classified as "more important" if they were rated as essential or very important by 78% or more of respondents. Services were rated as "less important" if they received a rating of less than 78%. This classification uses the median ratings for quality and importance to divide the services in half.

The quadrants in the figure below show which community facets were given higher or lower importance ratings (up-down) and which had higher or lower quality ratings (right-left). Services categorized as higher in importance and lower in quality may warrant further investigation to see if changes to their delivery are necessary.



Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.



Please rate each of the following aspects of quality of life in Bloomington. (% excellent or good)

		2013	2015	2017	2019	2021
Bloomington as a place to live	93%	95% 9	1% 94% 9	0 ₈ 958 93	3% 91% 92	91% Similar (vs. benchmark
						``````````````````````````````````````
	90%	90% 8	918 38 8	92% 5% 89	868 88	90% Similar
The overall quality of life in Bloomington						
Please indicate how likely or unlikely you are to do each of t % very or somewhat likely)	he follo	wing.				
very of somewhat fikely)		2013	2015	2017	2019	2021
Recommend living in Bloomington to someone who asks	94%	94% 93	998 38 8	98894	18 918 929	90% Similar
Remain in Bloomington for the next five years	89%	89% 8	5% 89% 8	6% 89% 8	7% 85% 85%	
Please rate each of the following characteristics as they rela % excellent or good)	ate to B	looming	iton as a	whole.		
		2013	2015	2017	2019	2021
	85%	35% 83%	83% 7	6% 81% 81	8 808 79	
Overall image or reputation of Bloomington						

#### Overall confidence in Bloomington government, 2021



Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.



### Please rate the quality of each of the following services in Bloomington. (% excellent or good)

		2013	2015	2017	2019	2021
Public information services	75%	78 76%	% 75% 75	78% 79 €	75% 77%	80% Similar (vs. benchmark*)
Overall customer service by Bloomington employees (police, receptionists, planners, etc.)	● 84%	83% 82	% 81% 79	85%	8 828 869	•88% Similar

# Please rate the following categories of Bloomington government performance. (% excellent or good)

	2013	2015	2017	2019	2021
The value of services for the taxes paid to Bloomington	70%72% 65	8 658 68	73% % 63	708 8 638	66% Similar
The overall direction that Bloomington is taking	74% 73% 74	8 718 70	7 <b>9%</b> 8 72	8 708 708	67% Similar
The job Bloomington government does at welcoming resident involvement	65% 65% 60	[%] 57% 58	66% % 65	8 628 628	64% Similar
Overall confidence in Bloomington government	68% <b>(</b>	65% 65	_% 68% 68	[%] 65% 66%	<b>67</b> % Similar
Generally acting in the best interest of the community	72%	68% 66	718 8 68	[%] 65% 68%	
Deine henest	74%	67% 67	72% % 70	[%] 66% 67%	<b>68%</b> Similar

Being open and transparent to the public	65%	66% Similar
Informing residents about issues facing the community	63%	<b>●68</b> % Similar
70%     72%       62%     68%     67%	65% 66%	-•72% Similar
Treating residents with respect	73%	•74% Similar
Overall, how would you rate the quality of the services provided by each of the following? (% excellent or good)		

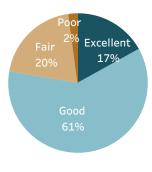
		2013	2015	2017	2019	2021
The City of Bloomington	88%	87% 859	868 849	°86°887	% 82% 81	80% Similar
The Federal Government	49%	51%	49% 50°	% 46%	% 41% 40	53% Similar

Overall economic health of Bloomington, 2021

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

### **Economy**

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.



Very positive 7응 Somewhat 24% positive 50% Neutral Somewhat 17% negative Very negative

#### Please rate each of the following characteristics as they relate to Bloomington as a whole. (% excellent or good)

	2013	2015	2017	2019	2021
	83%	81% 79	848	83% 79	78%     Similar
Overall economic health of Bloomington					(vs. benchmark*)

#### Please rate each of the following aspects of quality of life in Bloomington. d)

(% excel	lent or	good
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	2013	2015	2017	2019	2021
Bloomington as a place to work	83%84% 85	3 828 82 ⁹	87% 87	% 83% 83 ⁹	•82% Higher
Bloomington as a place to visit	80%●	80% 779	_{हे} 79 <u>६</u> 80	8 788 769	5 77% Similar

#### Please rate each of the following characteristics as they relate to Bloomington as a whole. (% excellent or good)

		2013	2015	2017	2019	2021
Overall quality of business and service establishments in Bloomington	80%	79% 77%	80% 74%	78% 76%	778 83	• 85% Higher
Variety of business and service establishments in Bloomington					74%	76% Higher
Vibrancy of shopping areas		70%	72% 70%	70% 66%	65% 64%	64% Similar

Employment opportunities	66% 70% 76% 72% <b>75%</b> 62% 63% 64% 73% 71% <b>Higher</b>
Shopping opportunities	84% 84% 88% 87% 84% 86% 84% 79% <b>77%</b> Higher
Cost of living in Bloomington	59% 61% 64% 58% <b>56%</b> 56% 54% 56% 54% 56% 54%

### Please rate the quality of each of the following services in Bloomington. (% excellent or good)

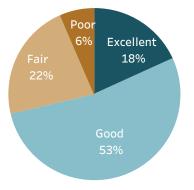
		2013	2015	2017	2019	2021
Economic development	69%	70% 72	§ 738 68	7 <b>↑</b> % % 71	응 71응 70	%     %     Similar

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

(% very or somewhat positive)

	2013	2015	2017	2019	2021
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	25% 27%	398 298 28	378	^{33%} 29% 15	31% Similar

### Overall quality of the transportation system in Bloomington, 2021



### Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

# Please rate each of the following characteristics as they relate to Bloomington as a whole. (% excellent or good)

	2013	2015	2017	2019	2021
Overall quality of the transportation system (auto, bicycle, foot, bus) in Bloomington				71%	• <b>71</b> % Similar (vs.benchmark*)

## Please rate each of the following characteristics as they relate to Bloomington as a whole. (% excellent or good)

		2013	2015	2017	2019	2021
Traffic flow on major streets	62%	63%	२ 64 63२	8 64 648	8 588	* 73% Higher
Ease of travel by car in Bloomington	76%	778 76	8 748 77	% 75% 77	° 738	34% ●84% Similar
Ease of travel by public transportation in Bloomington	64%		\$ 448	56% 56%	\$ 55 53%	[%] 50% Similar
Ease of travel by bicycle in Bloomington	68%	010	[%] 52% 56	61% 60	_% 65 59%	8 63% Similar
Ease of walking in Bloomington	74%	76% 70	72 % 70%	748 72	8 718 74	74%       %       Similar

## Please indicate whether or not you have done each of the following in the last 12 months. (% yes)

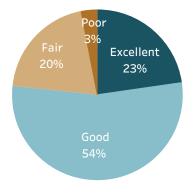
	2013	2015	2017	2019	2021
Used bus, rail, or other public transportation instead of driving	41%	37% 34	38% 39		29% 18% Similar
Carpooled with other adults or children instead of driving alone	41%	47 43%	% 48 46%	% 46% 40	41% Similar
Walked or biked instead of driving	54%	54% 54	55% % 51	8 508	58% 64% Similar

### Please rate the quality of each of the following services in Bloomington. (% excellent or good)

		2013	2015	2017	2019	2021
Traffic enforcement	778	78% 74%	74% 73	_२ 78२ 70	5% 73% 73	73% Similar
Traffic signal timing	59%	59% 57%	61% 59	64% 65 %	61%	63% Similar
Street repair	56%	47%	51% 57	% 56% 51	46%	58% Similar
Street cleaning	76%	73% 70%	76%	798 75% 73	3% 73%	86% Bigher
Street lighting	71%	71% 69%	69% 72	° 768 7	7: % 70%	74% Similar
Snow removal	78%	78% 77%	8 <b>4</b> % 81	% 82% 7	5% 77% 82	• 85% Higher
Sidewalk maintenance	68%	62% 57%	65% 64	728 8 66	6 8 648	3% 71% Similar
Bus or transit services	67%	66% 58%	67% 67	70% % 67	65% 7% 63	64% Similar

Note: Prior to 2020, "Overall quality of the transportation system" was "Overall ease of getting to the places you usually have to visit". Due to the changes in question wording, comparisons to past years are not made.

Overall design or layout of Bloomington's residential and commercial areas, 2021



### **Community design**

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.

## Please rate each of the following characteristics as they relate to Bloomington as a whole. (% excellent or good)

	2013	2015	2017	2019	2021
Overall design or layout of Bloomington's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	73%	76% 73	8 ₈ 768 75	¹ % 76% 75	<pre>% 977% Similar (vs. benchmark*)</pre>

### Please rate each of the following aspects of quality of life in Bloomington. (% excellent or good)

		2013	2015	2017	2019	2021
Your neighborhood as a place to live	85%	86% 88	868 86	ş 90% 88	878 86	•88% Similar

## Please rate each of the following characteristics as they relate to Bloomington as a whole. (% excellent or good)

	2013	2015	2017	2019	2021
Well-planned residential growth				66%	63% Similar
Well-planned commercial growth				61%	63% Similar
Well-designed neighborhoods				72%	<b>72</b> % Similar
Public places where people want to spend time	78%	76% 72	28 768 76	77% 5% 69	74% Similar

Variety of housing options	76% 73% 69% 69% 68% 76% 74% 74% 70% 67% Higher
Availability of affordable quality housing	63% 65% 50% <b>48%</b> 61% 62% 58% 55% 52% 48% <b>Similar</b>
Overall quality of new development in Bloomington	69% 65% 64% 64% 63% 66% 64% 63% 66%
Overall appearance of Bloomington	80% 79% 82% 80% 78% 84% 81% 76% 74% Similar

Please rate the quality of each of the following services in Bloomington. (% excellent or good)

		2013	2015	2017	2019	2021
Land use, planning and zoning	67%	65% 69	8 668 63	7 <u>2</u> % % 66	8 648 669	€65% Higher
Code enforcement (weeds, abandoned buildings, etc.)	59%	60% 63	62% % 57	60% % 62	[%] 58% 61	61% Similar

### Overall quality of the utility infrastructure in Bloomington, 2021



### Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

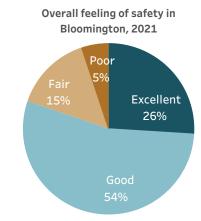
## Please rate each of the following characteristics as they relate to Bloomington as a whole. (% excellent or good)

	2013	2015	2017	2019	2021
Overall quality of the utility infrastructure in Bloomington (water, sewer, storm water, electric/gas)				86%	• 88% Higher (vs. benchmark*)

#### Please rate the quality of each of the following services in Bloomington.

(% excellent or good)

		2013	20	15	2017	7	2019	20	)21
Affordable high-speed internet access							58	00	63% Similar
Garbage collection	898	88% ह	85% 81	869 %	80%	80%	77%	80%	83% Similar
Drinking water	90%	898 8	88 91	% 909	5 918	90%	91%	91%	93% Much higher
Sewer services	88%	88% 8	86% 89	889	5 90%	88%	888	91%	93% Higher
Storm water management (storm drainage, dams, levees, etc.)	80%	79% 7	88 82	e 809		80%	75%	87%	92% Higher
Utility billing		809	81	<del>ક</del> 77વ	778	75%	_	80%	80% Similar



### Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

## Please rate each of the following characteristics as they relate to Bloomington as a whole. (% very or somewhat safe)

	2013	2015	2017	2019	2021
Overall feeling of safety in Bloomington		878 87	878 86	878 819	•80% Similar (vs. benchmark*)

#### Please rate how safe or unsafe you feel:

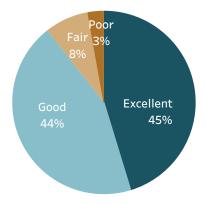
### (% very or somewhat safe)

	2013	2015	2017	2019	2021
In your neighborhood during the day		95% <b>•</b> • 94	_% 97% 94	% 96% 96 ⁸	€96% Similar
In Bloomington's commercial areas during the day		94%	§ 92% 93	87892	88% Similar
From property crime				83%•	75% Similar
From violent crime				87%	84% Similar
From fire, flood or other natural disaster				92%	<b>92</b> % Similar

Please rate the quality of each of the following services in Bloomington.	
(% excellent or good)	

		2013	3	2015		2017	7	2019	)	2021
Police services	898	90%	89%	888	90%	93%	90%	90%	85%	88% Similar
Crime prevention	84%	_	83%	81%		84%	82%	84%	79%	<b>78</b> % Similar
Animal control	78%	76%	73%	76%	73%	80%	-	75%	82%	86% Higher
Ambulance or emergency medical services	95%	948	93%	95%	95%	93%	948	94%	90%	-•94% Similar
Fire services	95%	94%	95%	95%	96%	96%	96%	97%	92%	- <b>97</b> % Similar
Fire prevention and education	86%	87%	888	83%	85%	87%	87%	84%	82%	90% Similar
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	75%	-	75%	74%	728	78%	76%	73%	74%	82% Similar

### Overall quality of natural environment in Bloomington, 2021



### **Natural environment**

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

## Please rate each of the following characteristics as they relate to Bloomington as a whole. (% excellent or good)

		2013	3 20	15	2017	7	2019	)	2021
	86%	88%	87% 90	8 878	5 <b>8</b> 98	89%	87%	89%	
Overall quality of natural environment in Bloomington									(vs. benchmark*)

## Please rate each of the following characteristics as they relate to Bloomington as a whole. (% excellent or good)

		2013	2015	2017	2019	2021
Cleanliness of Bloomington	84%	82% 82	8 798 82	848 838	5 81% 82%	●83% Similar
Water resources (beaches, lakes, ponds, riverways, etc.)					84%	●85% Higher
Air quality	81%	84% 87	86885	응 87응 86원	5 85% 91%	•89% Similar

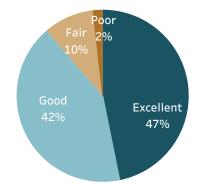
### Please rate the quality of each of the following services in Bloomington.

#### (% excellent or good)

		2013	2015	2017	2019	2021
Preservation of natural areas (open space and greenbelts)	78%	78% 75	_% 79% 76	_१ 80% 76	_% 77% 83	87% Higher
Bloomington open space		73%•	75% 72	₈ 778 73	8 728	80% Higher

Recycling	89% 89% 86% 83% 80% 80% 77% 81% Similar
Yard waste pick-up	84% 85% 85% 83% 81% 78% 78% 77% 86% Similar

Overall quality of parks and recreation opportunities, 2021



### **Parks and recreation**

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment." - National Recreation and Park Association

## Please rate each of the following characteristics as they relate to Bloomington as a whole. (% excellent or good)

	2013	2015	2017	2019	2021
Overall quality of parks and recreation opportunities				89%•	•89% Similar (vs. benchmark*)

## Please rate each of the following characteristics as they relate to Bloomington as a whole. (% excellent or good)

		2013	2015	2017	2019	2021
Availability of paths and walking trails	748	77% 78%	5 748 758	798	5 76% E	<b>87%</b> 84% Higher
Fitness opportunities (including exercise classes and paths or trails, etc.)		80%•	81% 779	80% 76%	5 778 81	•85% Higher
Recreational opportunities	81%	80% 78%	5 798 798	5 798 798	5 798 79	<pre>%81% Similar</pre>

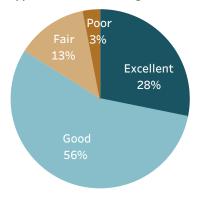
## Please rate the quality of each of the following services in Bloomington. (% excellent or good)



#### Recreation centers or facilities



### Overall health and wellness opportunities in Bloomington, 2021



### Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

# Please rate each of the following characteristics as they relate to Bloomington as a whole. (% excellent or good)

	2013	2015	2017	2019	2021
Overall health and wellness opportunities in Bloomington	81%•	82% 79	_% 83% 81	% 80% 82 ^s	•84% Similar (vs. benchmark*)

## Please rate each of the following characteristics as they relate to Bloomington as a whole. (% excellent or good)

		2013	2015	2017	2019	2021
Availability of affordable quality food	75%	78% 75	8 788 74	8 788 75s	z 78% 78	\$ 77% Similar
Availability of affordable quality health care	72%	74% 76	_१ 78१ 78	\$ 768 75	\$ 758 74	•75% Similar
Availability of preventive health services	778	80% 78	% 78% 78	8 798 779	\$ 778 75	•77% Similar
Availability of affordable quality mental health care		62%●	64 62%		64% 63	58% Similar

## Please rate the quality of each of the following services in Bloomington. (% excellent or good)

		2013	2015	2017	2019	2021
Health services	79%	82% 819	828 799	818 79	8 788 78	80% Similar

#### Would you say that in general your health is: (% excellent or very good)

	2013	2015	2017	2019	2021
Would you say that in general your health is:	66%•	66% 65	% 65% 65	^ફ 63ક	698 698 Similar

Overall opportunities for education, culture and the arts, 2021

Excellent

29%

Poor

Fair

### Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

#### Please rate each of the following characteristics as they relate to Bloomington as a whole. (% excellent or good)

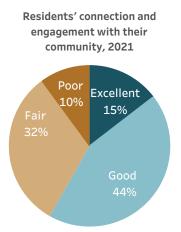
	2013	2015	2017	2019	2021
	83%•	83% 79	83% 8 82	8 818 79	•81% Similar
Overall opportunities for education, culture and the arts					(vs. benchmark*)

### Please rate each of the following characteristics as they relate to Bloomington as a whole. (% excellent or good)



### Inclusivity and engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.



## Please rate each of the following characteristics as they relate to Bloomington as a whole. (% excellent or good)

	2013	2015	2017	2019	2021
Residents' connection and engagement with their community				59%•	•58% Similar (vs. benchmark*)

### Please rate each of the following aspects of quality of life in Bloomington.

(% excellent or good)

		2013	2015	2017	2019	2021
Bloomington as a place to raise children	87%	87% 89	% 89% 82 ⁹	888 878	\$ 868 859	•86% Similar
Bloomington as a place to retire	76%	74% 69	73% % 69	73% 72%	678 749	74% Similar
Sense of community	72%	73%	64% % 59	65% 66%	62% 62%	65% Similar

## Please rate the job you feel the Bloomington community does at each of the following. (% excellent or good)

	2013	2015	2017	2019	2021
Making all residents feel welcome				75%	<b>79%</b> Similar
Attracting people from diverse backgrounds				71%	79% Higher
Valuing/respecting residents from diverse backgrounds				72%	• <b>75</b> % Similar

Valuing/respecting residents from diverse backgrounds

Taking care of vulnerable residents (elderly, disabled, homeless, etc.)

# Please rate each of the following characteristics as they relate to Bloomington as a whole. (% excellent or good)

	2013	2015	2017	2019	2021
Sense of civic/community pride				64%•	65% Similar
Neighborliness of residents in Bloomington	64%	64% 64	68% % 69	68% % 67%	69% Similar
Opportunities to participate in social events and activities	73%72% 67	[%] 62% 63	71 8 698	% 67% 63%	63% Similar
Opportunities to volunteer	80% 78% 78	874874	₈ 79875	% 73% 69%	•78% Similar
Opportunities to participate in community matters	73%73% 71%	64% 64	71 § 718	8 688 649	67% Similar
Openness and acceptance of the community toward people of diverse backgrounds	75%77% 65	68% % 66	748 8 69	67% % 61%	68% Similar

### Residents' participation levels

# Please indicate whether or not you have done each of the following in the last 12 months. (% yes)

	201	L3 20	15	201	7	2019	2	2021
Contacted the City of Bloomington (in-person, phone, email or web) for help or information		42%	45%	47%	47%	45%	<b>4</b> 7 %	<b>50%</b> Similar (vs. benchmark
Contacted Bloomington elected officials (in-person, phone, emo or web) to express your opinion	ail	15%	17%	17%	17%	16%	14%	- <b>18</b> % Similar
Attended a local public meeting (of local elected officials like C Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	-	15%	19%	178	17%	17%	17%	15% Similar
Watched (online or on television) a local public meeting		25%	27%	23%	25%	24%	36%	28% Similar
/olunteered your time to some group/activity in Bloomington		35%	36%	33%	34%	31%	30%	25% Lower
Campaigned or advocated for a local issue, cause or candidate		19%	20%	22%	20%	19%	15%	<b>16</b> % Similar
/oted in your most recent local election						78	300	▶ 88% Similar
n general, how many times do you: % a few times a week or more) 202	13 20:	15	2017		2019		2021	
Access the internet from your home using a computer, laptop or tablet computer	15 20.		2017			2%	-• 9	
Access the internet from your cell phone					8	78	_	8% imilar

Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	76% <b>72%</b> Similar
Use or check email	94%• <b>95%</b> Similar
Share your opinions online	30% 28% Similar
Shop online	478 <b>45%</b>

### **Custom questions**

Below are the complete set of responses to each custom question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter below.

		Include ″don't know″ No	
How welcoming, if at all, do you	People who are Arabic or Middle Eastern	Very welcoming	33%
think your community is for:		Moderately welcoming	36%
		Slightly welcoming	25%
		Not welcoming	6%
	People who are Asian, Asian Indian or Pacific	Very welcoming	38%
	Islander	Moderately welcoming	42%
		Slightly welcoming	15%
		Not welcoming	5%
	People who are Black or African American	Very welcoming	39%
		Moderately welcoming	37%
		Slightly welcoming	18%
		Not welcoming	6%
	People who are Hispanic or Latino	Very welcoming	40%
		Moderately welcoming	40%
		Slightly welcoming	17%
		Not welcoming	3%
	People who are American Indian or Alaskan	Very welcoming	39%
	Native	Moderately welcoming	39%
		Slightly welcoming	17%
		Not welcoming	5%
	People who are White	Very welcoming	74%
		Moderately welcoming	18%
		Slightly welcoming	5%
		Not welcoming	2%
	People whose first language is not English	Very welcoming	31%
		Moderately welcoming	36% <b>33</b>

		Slightly welcoming		26%
		Not welcoming		7%
	People who are not U.S. citizens	Very welcoming		30%
		Moderately welcoming		34%
		Slightly welcoming		21%
		Not welcoming		15%
	People who identify as lesbian, gay, bisexual or other non-straight sexual identities	Very welcoming		40%
		Moderately welcoming		36%
		Slightly welcoming		18%
		Not welcoming		5%
	People who identify as transgender	Very welcoming		34%
		Moderately welcoming		29%
		Slightly welcoming		20%
		Not welcoming		16%
How much of a priority, if at all, should it be for the City of Bloomington to focus on each of the following?	Creating a diverse, inclusive, and fair community	High priority		48%
		Moderate priority		34%
		Low priority		8%
		Not a priority		10%
	Addressing social, economic, and racial equity differences in jobs	High priority		46%
		Moderate priority		35%
		Low priority		10%
		Not a priority		9%
	Addressing social, economic, and racial equity differences in housing	High priority		50%
		Moderate priority		32%
		Low priority		10%
		Not a priority		8%
	Addressing social, economic, and racial equity differences in health	High priority		48%
		Moderate priority		31%
		Low priority		12%
		2011 p. 1011 ()		
		Not a priority	ī.	98
	Addressing social, economic, and racial equity differences in education	Not a priority		9% 58%

		Low priority	7%
		Not a priority	9%
	Addressing social, economic, and racial equity differences in the criminal justice system	High priority	59%
		Moderate priority	24%
		Low priority	9%
		Not a priority	9%
	Hiring more diverse staff	High priority	35%
		Moderate priority	36%
		Low priority	14%
		Not a priority	15%
	Recruiting diverse people into positions of local government leadership	High priority	42%
		Moderate priority	32%
		Low priority	12%
		Not a priority	14%
We know the COVID-19 pandemic is challenging in many ways. Please rate how much of a problem, if at all, the following are for your household CURRENTLY.	Loss of employment income	Major problem	9%
		Moderate problem	11%
		Minor problem	13%
		Not a problem	66%
	Loss of income from retirement savings	Major problem	6%
		Moderate problem	12%
		Minor problem	13%
		Not a problem	69%
	Loss of housing	Major problem	2%
		Moderate problem	4%
		Minor problem	4%
		Not a problem	90%
	Lack of paid sick leave or time off benefits from employer	Major problem	4%
		Moderate problem	8%
		Minor problem	9%
		Not a problem	78%

# National benchmark tables

This table contains the comparisons of Bloomington's results to those from other communities. The first column shows the comparison of Bloomington's rating to the benchmark. Bloomington's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Bloomington residents is statistically similar to or different than the benchmark. The second column is Bloomington's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Bloomington's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Bloomington's result -- that is what percent of surveyed communities had a lower rating than Bloomington.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of	Bloomington as a place to live	Similar	91%	157	364	57
quality of life in Bloomington.	Your neighborhood as a place to live	Similar	88%	120	305	60
	Bloomington as a place to raise children	Similar	86%	150	364	59
	Bloomington as a place to work	Higher	82%	63	349	82
	Bloomington as a place to visit	Similar	77%	83	293	72
	Bloomington as a place to retire	Similar	74%	112	351	68
	The overall quality of life in Bloomington	Similar	90%	135	401	66
	Sense of community	Similar	65%	160	304	47
Please rate each of the following characteristics	Overall economic health of Bloomington	Similar	78%	100	278	64
as they relate to Bloomington as a whole.	Overall quality of the transportation system (auto, bicycle, foot, bus) in Bloomington	Similar	71%	17	75	78
	Overall design or layout of Bloomington's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Similar	77%	46	273	83
	Overall quality of the utility infrastructure in Bloomington (water, sewer, storm water, electric/gas)	Higher	88%	5	75	94
	Overall feeling of safety in Bloomington	Similar	80%	221	347	36
	Overall quality of natural environment in Bloomington	Similar	89%	55	283	80
	Overall quality of parks and recreation opportunities	Similar	89%	17	76	78
	Overall health and wellness opportunities in Bloomington	Similar	84%	69	274	75
	Overall opportunities for education, culture and the arts	Similar	81%	70	274	74
	Residents' connection and engagement with their community	Similar	58%	42	76	46

Please indicate how likely or unlikely you are to do	Recommend living in Bloomington to someone who asks	Similar	90%	118	289	59
each of the following.	Remain in Bloomington for the next five years	Similar	87%	88	283	69
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	96%	136	332	59
	In Bloomington's commercial areas during the day	Similar	88%	199	311	36
	From property crime	Similar	75%	58	86	33
	From violent crime	Similar	84%	56	86	34
	From fire, flood or other natural disaster	Similar	92%	9	75	89
Please rate the job you feel the Bloomington	Making all residents feel welcome	Similar	79%	30	78	62
community does at each of the following.	Attracting people from diverse backgrounds	Higher	79%	7	77	92
	Valuing/respecting residents from diverse backgrounds	Similar	75%	17	76	78
	Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	Similar	72%	14	76	82
Please rate each of the following characteristics	Overall quality of business and service establishments in Bloomington	Higher	85%	35	280	87
as they relate to Bloomington as a whole.	Variety of business and service establishments in Bloomington	Higher	76%	14	75	82
	Vibrancy of shopping areas	Similar	64%	78	258	70
	Employment opportunities	Higher	75%	13	306	96
	Shopping opportunities	Higher	77%	36	293	88
	Cost of living in Bloomington	Similar	56%	53	275	81
	Overall image or reputation of Bloomington	Similar	75%	175	341	48
Please rate each of the following characteristics	Traffic flow on major streets	Higher	73%	36	319	89
as they relate to Bloomington as a whole.	Ease of travel by car in Bloomington	Similar	84%	57	306	81
	Ease of travel by public transportation in Bloomington	Similar	50%	71	251	72
	Ease of travel by bicycle in Bloomington	Similar	63%	99	307	68
	Ease of walking in Bloomington	Similar	74%	113	307	63
	Well-planned residential growth	Similar	63%	24	77	70
	Well-planned commercial growth	Similar	63%	17	77	79

Please rate each of the following characteristics	Well-designed neighborhoods	Similar	72%	23	77	71
as they relate to Bloomington as a whole.	Public places where people want to spend time	Similar	74%	97	267	64
	Variety of housing options	Higher	68%	43	284	85
	Availability of affordable quality housing	Similar	48%	101	302	66
	Overall quality of new development in Bloomington	Similar	64%	82	293	72
	Overall appearance of Bloomington	Similar	74%	185	335	45
	Cleanliness of Bloomington	Similar	83%	121	307	60
	Water resources (beaches, lakes, ponds, riverways, etc.)	Higher	85%	11	71	85
	Air quality	Similar	89%	69	261	73
	Availability of paths and walking trails	Higher	87%	34	304	89
	Fitness opportunities (including exercise classes and paths or trails, etc.)	Higher	85%	44	263	83
	Recreational opportunities	Similar	81%	61	292	79
	Availability of affordable quality food	Similar	77%	40	259	84
	Availability of affordable quality health care	Similar	75%	56	273	79
	Availability of preventive health services	Similar	77%	55	254	78
	Availability of affordable quality mental health care	Similar	58%	48	250	81
	Opportunities to attend cultural/arts/music activities	Similar	66%	105	292	64
	Community support for the arts	Similar	68%	20	75	74
	Availability of affordable quality childcare/preschool	Similar	61%	82	269	69
	K-12 education	Similar	74%	143	270	47
	Adult educational opportunities	Higher	78%	33	258	87
	Sense of civic/community pride	Similar	65%	38	75	50
	Neighborliness of residents in Bloomington	Similar	69%	98	269	63
	Opportunities to participate in social events and activities	Similar	63%	125	275	54
	Opportunities to attend special events and festivals	Similar	63%	165	281	41

Please rate each of the following characteristics	Opportunities to volunteer	Similar	78%	69	273	75
as they relate to Bloomington as a whole.	Opportunities to participate in community matters	Similar	67%	111	278	60
	Openness and acceptance of the community toward people of diverse backgrounds	Similar	68%	89	299	70
Please indicate whether or not you have done each of	Contacted the City of Bloomington (in-person, phone, email or web) for help or information	Similar	50%	97	328	70
-	Contacted Bloomington elected officials (in-person, phone, email or web) to express your opinion	Similar	18%	115	267	57
	Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HO	Similar	15%	221	270	18
	Watched (online or on television) a local public meeting	Similar	28%	64	245	74
	Volunteered your time to some group/activity in Bloomington	Lower	25%	234	274	14
	Campaigned or advocated for a local issue, cause or candidate	Similar	16%	201	256	21
	Voted in your most recent local election	Similar	88%	15	78	82
	Used bus, rail, or other public transportation instead of driving	Similar	18%	102	232	56
	Carpooled with other adults or children instead of driving alone	Similar	41%	129	261	50
	Walked or biked instead of driving	Similar	64%	86	267	68
Please rate the quality of each of the following	Public information services	Similar	80%	51	283	82
services in Bloomington.	Economic development	Similar	74%	54	284	81
	Traffic enforcement	Similar	73%	106	344	69
	Traffic signal timing	Similar	63%	46	271	83
	Street repair	Similar	58%	93	332	72
	Street cleaning	Higher	86%	17	294	94
	Street lighting	Similar	74%	72	324	78
	Snow removal	Higher	85%	12	256	95
	Sidewalk maintenance	Similar	71%	60	296	80
	Bus or transit services	Similar	64%	74	244	70
	Land use, planning and zoning	Higher	65%	22	295	92
	Code enforcement (weeds, abandoned buildings, etc.)	Similar	61%	71	348	79

#### Please rate the quality of each of the following services in Bloomin

Please rate the quality of each of the following services in Bloomington.	Affordable high-speed internet access	Similar	63%	20	73	73
services in bloomington.	Garbage collection	Similar	83%	152	323	53
	Drinking water	Much higher	93%	2	292	99
	Sewer services	Higher	93%	6	295	98
	Storm water management (storm drainage, dams, levees, etc.)	Higher	92%	5	320	98
	Utility billing	Similar	80%	34	249	86
	Police services	Similar	88%	100	391	74
	Crime prevention	Similar	78%	132	345	62
	Animal control	Higher	86%	17	309	94
	Ambulance or emergency medical services	Similar	94%	101	312	67
	Fire services	Similar	97%	65	339	81
	Fire prevention and education	Similar	90%	63	283	78
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	Similar	82%	43	283	85
	Preservation of natural areas (open space and greenbelts)	Higher	87%	8	265	97
	Bloomington open space	Higher	80%	20	254	92
	Recycling	Similar	81%	130	329	60
	Yard waste pick-up	Similar	86%	53	269	80
	City parks	Similar	87%	88	305	71
	Recreation programs or classes	Similar	86%	59	302	80
	Recreation centers or facilities	Similar	74%	134	276	51
	Health services	Similar	80%	55	241	77
	Overall customer service by Bloomington employees (police, receptionists, planners, etc.)	Similar	88%	56	359	84
Please rate the following categories of Bloomington	The value of services for the taxes paid to Bloomington	Similar	66%	63	365	82
government performance.	The overall direction that Bloomington is taking	Similar	67%	103	315	67
	The job Bloomington government does at welcoming resident involvement	Similar	64%	57	317	82

Please rate the following categories of Bloomington	Overall confidence in Bloomington government	Similar	67%	62	277	77
government performance.	Generally acting in the best interest of the community	Similar	70%	62	281	78
	Being honest	Similar	68%	72	272	73
	Being open and transparent to the public	Similar	66%	28	78	65
	Informing residents about issues facing the community	Similar	68%	14	83	84
	Treating all residents fairly	Similar	72%	62	278	78
	Treating residents with respect	Similar	74%	32	76	59
Overall, how would you rate the quality of the	The City of Bloomington	Similar	80%	122	369	67
services provided by each of the following?	The Federal Government	Similar	53%	17	261	93
Please rate how important, if at all, you think it is for	Overall economic health of Bloomington	Similar	888	161	255	37
the Bloomington community to focus on each of the following in the coming two years.	Overall quality of the transportation system (auto, bicycle, foot, bus) in Bloomington	Similar	70%	54	75	29
	Overall design or layout of Bloomington's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Lower	70%	231	255	9
	Overall quality of the utility infrastructure in Bloomington (water, sewer, storm water, electric/gas)	Similar	86%	50	75	34
	Overall feeling of safety in Bloomington	Similar	91%	86	255	66
	Overall quality of natural environment in Bloomington	Similar	83%	113	255	55
	Overall quality of parks and recreation opportunities	Similar	83%	25	75	68
	Overall health and wellness opportunities in Bloomington	Similar	73%	173	255	32
	Overall opportunities for education, culture and the arts	Lower	69%	227	255	11
	Residents' connection and engagement with their community	Lower	69%	225	256	12
In general, how many times do you:	Access the internet from your home using a computer, laptop or tablet computer	Similar	94%	51	75	33
,	Access the internet from your cell phone	Similar	88%	66	75	13
	Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	Similar	72%	68	74	9
	Use or check email	Similar	95%	60	75	21
	Share your opinions online	Similar	28%	59	75	22
	Shop online	Lower	45%	65	75	14

Would you say that in general your health is:	Similar	68%	109	262	58
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	31%	120	265	55

# **Custom benchmark tables**

This table contains the comparisons of Bloomington's results to those from other communities selected by City staff for having characteristics similar to Bloomington. The first column shows the comparison of Bloomington's rating to the benchmark. Bloomington's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Bloomington residents is statistically similar to or different than the benchmark. The second column is Bloomington's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Bloomington's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Bloomington's result -- that is what percent of surveyed communities had a lower rating than Bloomington.

			% positive	Rank	Number of communitie	Percentile
Please rate each of the following aspects of	Bloomington as a place to live	Similar	91%	11	15	33
quality of life in Bloomington.	Your neighborhood as a place to live	Similar	88%	8	14	50
	Bloomington as a place to raise children	Similar	86%	11	17	41
	Bloomington as a place to work	Similar	82%	8	16	56
	Bloomington as a place to visit	Similar	77%	2	13	92
	Bloomington as a place to retire	Similar	74%	6	17	70
	The overall quality of life in Bloomington	Similar	90%	12	22	47
	Sense of community	Similar	65%	9	14	42
Please rate each of the following characteristics	Overall economic health of Bloomington	Similar	78%	10	14	35
as they relate to Bloomington as a whole.	Overall quality of the transportation system (auto, bicycle, foot, bus) in Bloomington	Null	71%			
	Overall design or layout of Bloomington's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Similar	77%	4	11	72
	Overall quality of the utility infrastructure in Bloomington (water, sewer, storm water, electric/gas)	Null	88%			
	Overall feeling of safety in Bloomington	Similar	80%	11	14	28
	Overall quality of natural environment in Bloomington	Similar	89%	5	12	66
	Overall quality of parks and recreation opportunities	Null	89%			
	Overall health and wellness opportunities in Bloomington	Similar	84%	5	14	71
	Overall opportunities for education, culture and the arts	Similar	81%	7	12	50
	Residents' connection and engagement with their community	Null	58%			
Please indicate how likely or unlikely you are to do	Recommend living in Bloomington to someone who asks	Similar	90%	9	12	33
or sinkerv vou are to do						

es

or unlikely you are to do each of the following.	Remain in Bloomington for the next five years	Similar	87%	6	12	58
Please rate how safe or In unsafe you feel:	In your neighborhood during the day	Similar	96%	9	15	46
	In Bloomington's commercial areas during the day	Similar	88%	10	15	40
F	From property crime	Null	75%			
F	From violent crime	Null	84%			
F	From fire, flood or other natural disaster	Null	92%			
Please rate the job you feel N the Bloomington	Making all residents feel welcome	Null	79%			
community does at each of the following.	Attracting people from diverse backgrounds	Null	79%			
	Valuing/respecting residents from diverse backgrounds	Null	75%			
	Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	Null	72%			
Please rate each of the	Overall quality of business and service establishments in Bloomington	Similar	85%	4	13	76
as they relate to Bloomington as a whole.	Variety of business and service establishments in Bloomington	Null	76%			
	Vibrancy of shopping areas	Similar	64%	2	9	88
E	Employment opportunities	Similar	75%	3	12	83
S	Shopping opportunities	Similar	77%	4	11	72
С	Cost of living in Bloomington	Similar	56%	2	11	90
С	Overall image or reputation of Bloomington	Similar	75%	13	17	29
Please rate each of the T following characteristics	Traffic flow on major streets	Higher	73%	4	14	78
as they relate to	Ease of travel by car in Bloomington	Similar	84%	4	14	78
E	Ease of travel by public transportation in Bloomington	Similar	50%	4	12	75
E	Ease of travel by bicycle in Bloomington	Similar	63%	6	14	64
E	Ease of walking in Bloomington	Similar	74%	7	15	60
V	Well-planned residential growth	Null	63%			
V	Well-planned commercial growth	Null	63%			
v	Well-designed neighborhoods	Null	72%			
P	Public places where people want to spend time	Similar	74%	6	11	54

Please rate each of the following characteristics	Variety of housing options	Similar	68%	7	13	53
as they relate to Bloomington as a whole.	Availability of affordable quality housing	Similar	48%	7	13	53
	Overall quality of new development in Bloomington	Similar	64%	7	10	40
	Overall appearance of Bloomington	Similar	74%	9	12	33
	Cleanliness of Bloomington	Similar	83%	7	12	50
	Water resources (beaches, lakes, ponds, riverways, etc.)	Null	85%			
	Air quality	Similar	89%	2	9	88
	Availability of paths and walking trails	Higher	87%	3	13	84
	Fitness opportunities (including exercise classes and paths or trails, etc.)	Similar	85%	5	11	63
	Recreational opportunities	Similar	81%	4	11	72
	Availability of affordable quality food	Similar	77%	2	8	87
	Availability of affordable quality health care	Similar	75%	5	10	60
	Availability of preventive health services	Similar	77%	5	9	55
	Availability of affordable quality mental health care	Similar	58%	5	9	55
	Opportunities to attend cultural/arts/music activities	Similar	66%	7	12	50
	Community support for the arts	Null	68%			
	Availability of affordable quality childcare/preschool	Similar	61%	4	8	62
	K-12 education	Similar	74%	7	12	50
	Adult educational opportunities	Similar	78%	3	9	77
	Sense of civic/community pride	Null	65%			
	Neighborliness of residents in Bloomington	Similar	69%	6	10	44
	Opportunities to participate in social events and activities	Similar	63%	5	10	60
	Opportunities to attend special events and festivals	Similar	63%	8	11	36
	Opportunities to volunteer	Similar	78%	3	10	80
	Opportunities to participate in community matters	Similar	67%	4	10	70
	Openness and acceptance of the community toward people of diverse backgrounds	Similar	68%	8	14	50

Please indicate whether or not you have done each of	Contacted the City of Bloomington (in-person, phone, email or web) for help or information	Higher	50%	1	16	100
the following in the last 12 months.	Contacted Bloomington elected officials (in-person, phone, email or web) to express your opinion	Similar	18%	1	10	100
	Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HO	Similar	15%	7	11	45
	Watched (online or on television) a local public meeting	Higher	28%	1	10	100
	Volunteered your time to some group/activity in Bloomington	Similar	25%	9	11	27
	Campaigned or advocated for a local issue, cause or candidate	Similar	16%	5	10	60
	Voted in your most recent local election	Null	88%			
	Used bus, rail, or other public transportation instead of driving	Lower	18%	6	10	50
	Carpooled with other adults or children instead of driving alone	Similar	41%	8	10	30
	Walked or biked instead of driving	Similar	64%	4	10	70
Please rate the quality of each of the following services in Bloomington.	Public information services	Similar	80%	4	12	75
	Economic development	Similar	74%	7	13	53
	Traffic enforcement	Similar	73%	6	15	66
	Traffic signal timing	Similar	63%	3	12	83
	Street repair	Similar	58%	10	19	52
	Street cleaning	Similar	86%	2	15	93
	Street lighting	Similar	74%	7	15	60
	Snow removal	Higher	85%	3	16	87
	Sidewalk maintenance	Similar	71%	5	13	69
	Bus or transit services	Similar	64%	5	11	63
	Land use, planning and zoning	Similar	65%	5	14	71
	Code enforcement (weeds, abandoned buildings, etc.)	Similar	61%	11	18	44
	Affordable high-speed internet access	Null	63%			
	Garbage collection	Similar	83%	5	9	55
	Drinking water	Higher	93%	1	12	100
	Sewer services	Similar	93%	2	12	91

#### Please rate the qualit f each of the following services in Blooming

Please rate the quality of each of the following services in Bloomington.	Storm water management (storm drainage, dams, levees, etc.)	Higher	92%	1	14	100
services in Bioonnington.	Utility billing	Similar	80%	3	11	81
	Police services	Similar	88%	9	21	61
	Crime prevention	Similar	78%	7	16	62
	Animal control	Similar	86%	2	17	94
	Ambulance or emergency medical services	Similar	948	5	14	71
	Fire services	Similar	97%	4	17	82
	Fire prevention and education	Similar	90%	4	11	72
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	Similar	82%	4	13	76
	Preservation of natural areas (open space and greenbelts)	Higher	87%	3	13	84
	Bloomington open space	Higher	80%	2	10	90
	Recycling	Similar	81%	8	13	46
	Yard waste pick-up	Similar	86%	3	8	75
	City parks	Similar	87%	7	12	50
	Recreation programs or classes	Similar	86%	8	16	56
	Recreation centers or facilities	Similar	74%	12	15	26
	Health services	Similar	80%	3	8	75
	Overall customer service by Bloomington employees (police, receptionists, planners, etc.)	Similar	88%	5	19	78
Please rate the following categories of Bloomington	The value of services for the taxes paid to Bloomington	Similar	66%	7	20	68
government performance.	The overall direction that Bloomington is taking	Similar	67%	7	14	57
	The job Bloomington government does at welcoming resident involvement	Similar	64%	5	15	73
	Overall confidence in Bloomington government	Similar	67%	6	11	54
	Generally acting in the best interest of the community	Similar	70%	5	11	63
	Being honest	Similar	68%	5	10	60
	Being open and transparent to the public	Null	66%			
	Informing residents about issues facing the community	Null	68%			

Treating all residents fairly	Similar	72%	6	11	54
Treating residents with respect	Null	74%			
The City of Bloomington	Similar	80%	12	18	38
The Federal Government	Similar	53%	1	10	100
Overall economic health of Bloomington	Similar	88%	1	7	100
Overall quality of the transportation system (auto, bicycle, foot, bus) in Bloomington	Null	70%			
Overall design or layout of Bloomington's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Similar	70%	6	7	28
Overall quality of the utility infrastructure in Bloomington (water, sewer, storm water, electric/gas)	Null	86%			
Overall feeling of safety in Bloomington	Similar	91%	3	7	71
Overall quality of natural environment in Bloomington	Similar	83%	3	7	71
Overall quality of parks and recreation opportunities	Null	83%			
Overall health and wellness opportunities in Bloomington	Similar	73%	3	7	71
Overall opportunities for education, culture and the arts	Similar	69%	7	7	14
Residents' connection and engagement with their community	Similar	69%	7	7	14
Access the internet from your home using a computer, laptop or tablet computer	Null	94%			
Access the internet from your cell phone	Null	88%			
Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	Null	72%			
Use or check email	Null	95%			
Share your opinions online	Null	28%			
Shop online	Null	45%			
Would you say that in general your health is:	Similar	68%	6	10	50
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	31%	8	10	30
	Yerading residents with respect         The City of Bloomington         The Federal Government         Overall economic health of Bloomington         Overall quality of the transportation system (auto, bicycle, foot, Sus) in Bloomington         Overall design or layout of Bloomington's residential and Commercial areas (e.g., homes, buildings, streets, parks, etc.)         Overall quality of the utility infrastructure in Bloomington (water, electric/gas)         Overall quality of natural environment in Bloomington         Overall quality of parks and recreation opportunities         Overall opportunities for education, culture and the arts         Residents' connection and engagement with their community         Access the internet from your home using a computer, laptop or ablet computer         Isit social media sites such as Facebook, Twitter, Nextdoor, etc.         Share your opinions online         Shop online         Would you say that in general your health is:	Treating residents with respect       Null         The City of Bloomington       Similar         The Federal Government       Similar         Overall economic health of Bloomington       Similar         Overall quality of the transportation system (auto, bicycle, foot, Sui) in Bloomington       Similar         Overall design or layout of Bloomington's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)       Null         Overall design or layout of Bloomington System (auto, bicycle, foot, Sui) in Bloomington for areas (e.g., homes, buildings, streets, parks, etc.)       Null         Overall duality of the utility infrastructure in Bloomington (water, Sui)       Null         Overall quality of parks and recreation opportunities       Similar         Overall quality of parks and recreation opportunities       Similar         Overall opportunities for education, culture and the arts       Similar         Residents' connection and engagement with their community       Similar         Access the internet from your cell phone       Null         Vist social media sites such as Facebook, Twitter, Nextdoor, etc.       Null         Shop online       Null         Shop online       Null         Vould you say that in general your health is:       Similar	Treating residents with respectNull748The City of BloomingtonSimilaz808The Federal GovernmentSimilaz638Overall economic health of BloomingtonSimilaz808Overall quality of the transportation system (auto, bicycle, foot, NullNull708Overall design or layout of Bloomington's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)Null868Overall quality of the utility infrastructure in Bloomington (water, sewer, storm water, electric/gas)Null868Overall quality of natural environment in BloomingtonSimilaz838Overall quality of parks and recreation opportunitiesNull838Overall opportunities for education, culture and the artsSimilaz698Residents' connection and engagement with their communitySimilaz698Access the internet from your home using a computer, laptop or sull941Visit social media sites such as Facebook, Twitter, Nextdoor, etc.Null358Share your opinions onlineNull358Shop onlineNull358Vould you say that in general your health is:Similaz658What impact, if any, do you think the economy will have on yourSimilaz658Vould you say that in general your health is:Similaz658Vould you say that	Treating residents with respectNull748748The City of BloomingtonSimilar60812The Federal GovernmentSimilar63811Overall economic health of BloomingtonSimilar68811Overall quality of the transportation system (auto, bicycle, foot, builin 8000mingtonSimilar70866Overall design or layout of Bloomington's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)Similar70866Overall quality of the utility infrastructure in Bloomington (water, storm water, electric/gas)Similar91933Overall quality of natural environment in BloomingtonSimilar83833Overall quality of parks and recreation opportunitiesNull83833Overall health and wellness opportunities in BloomingtonSimilar69877Residents' connection and engagement with their communitySimilar69877Access the internet from your home using a computer, laptop or hull648748Visit social media sites such as Facebook, Twitter, Nextdoor, etc.Null728Shop onlineNull25872Shop onlineNull26873Overall opus that in general your health is:Similar69873Overall opus that in general your health is:Similar69874Access the internet from your cell phoneNull26874Shop onlineNull25875Shop onlineNull26975	Frickening and calculation in the second s

### **Complete set of frequencies**

This dashboard contains a complete set of responses to each question on the survey. By default, "Don't know" responses are excluded, but may be added to the table using the response filter to the right. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

Please rate each of the following aspects of quality of life in	Bloomington as a place to live	Excellent	40%
Bloomington.		Good	50%
		Fair	88
		Poor	1%
	Your neighborhood as a place to live	Excellent	45%
		Good	43%
		Fair	11%
		Poor	2%
	Bloomington as a place to raise children	Excellent	43%
		Good	43%
		Fair	10%
		Poor	3%
	Bloomington as a place to work	Excellent	30%
		Good	52%
		Fair	15%
		Poor	3%
	Bloomington as a place to visit	Excellent	30%
		Good	48%
		Fair	19%
		Poor	3%
	Bloomington as a place to retire	Excellent	29%
		Good	45%
		Fair	18%
		Poor	8%
	The overall quality of life in Bloomington	Excellent	35%
		Good	56%
		Fair	7%
		Poor	2%

Please rate each of the following aspects of quality of life in	Sense of community	Excellent	19%
Bloomington.		Good	45%
		Fair	24%
		Poor	11%
Please rate each of the following	Overall economic health of Bloomington	Excellent	17%
characteristics as they relate to Bloomington as a whole.		Good	61%
		Fair	20%
		Poor	2%
	Overall quality of the transportation system	Excellent	18%
	(auto, bicycle, foot, bus) in Bloomington	Good	53%
		Fair	22%
		Poor	6%
	Overall design or layout of Bloomington's residential and commercial areas (e.g., homes,	Excellent	23%
	buildings, streets, parks, etc.)	Good	54%
		Fair	20%
		Poor	3%
	Overall quality of the utility infrastructure in Bloomington (water, sewer, storm water,	Excellent	37%
	electric/gas)	Good	52%
		Fair	11%
		Poor	1%
	Overall feeling of safety in Bloomington	Excellent	26%
		Good	54%
		Fair	15%
		Poor	5%
	Overall quality of natural environment in Bloomington	Excellent	45%
	Bioonington	Good	44%
		Fair	8%
		Poor	3%
	Overall quality of parks and recreation opportunities	Excellent	47%
	opportunities	Good	42%
		Fair	10%

Please rate each of the following characteristics as they relate to	Overall quality of parks and recreation opportunities	Poor	2%
Bloomington as a whole.	Overall health and wellness opportunities in	Excellent	28%
	Bloomington	Good	56%
		Fair	13%
		Poor	3%
	Overall opportunities for education, culture and	Excellent	29%
	the arts	Good	52%
		Fair	15%
		Poor	4%
	Residents' connection and engagement with their	Excellent	15%
	community	Good	44%
		Fair	32%
		Poor	10%
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Bloomington to someone who asks	Very likely	55%
you are to do each of the following.	WIIO dSK5	Somewhat likely	34%
		Somewhat unlikely	7%
		Very unlikely	3%
	Remain in Bloomington for the next five years	Very likely	58%
		Somewhat likely	29%
		Somewhat unlikely	6%
		Very unlikely	6%
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe	76%
		Somewhat safe	20%
		Neither safe nor unsafe	2%
		Somewhat unsafe	2%
		Very unsafe	0%
	In Bloomington's commercial areas during the day	v Very safe	54%
		Somewhat safe	33%
		Neither safe nor unsafe	7%
		Somewhat unsafe	3%
		Very unsafe	2%

Somewhat safe     1       Nether safe nor unafe     1       From violent crime     Very unsafe       From violent crime     Very safe       Nether safe nor unafe     1       From fire, flood or other natural disaster     Very unsafe       Nether safe nor unafe     1	Please rate how safe or unsafe you feel:	From property crime	Very safe		32%
Please rate the job you feel the Boomington community does at each of the following.          Preme violent crime       Very unsafe       100         From violent crime       Very unsafe       100         From fire, flood or other natural disaster       Very unsafe       100         From fire, flood or other natural disaster       Very unsafe       100         Please rate the job you feel the Bloomington community does at each of the following.       Making all residents feel welcome       Excellent       100         Please rate the job you feel the Bloomington community does at each of the following.       Making all residents feel welcome       Excellent       100         Please rate the job you feel the Bloomington community does at each of the following.       Making all residents feel welcome       Excellent       100         Please rate the job you feel the Bloomington community does at each of the following.       Making all residents feel welcome       Excellent       100         Please rate the job you feel the Bloomington community does at each of the following.       Making all residents feel welcome       Excellent       100         Please rate the job you feel the Bloomington community does at each of the following.       Making all residents feel welcome       Excellent       100         Qualing/respecting residents from diverse backgrounds       Excellent       100       100         Qualing/respecting residents feel welcome			Somewhat safe		43%
Prom violent crime     Very unsafe     463       Somewhat safe     384       Neither safe nor unsafe     384       Somewhat safe     384       Somewhat unsafe     384       Very unsafe     464       Somewhat safe     384       Somewhat unsafe     464       Somewhat unsafe     464       Somewhat unsafe     384       Prom fire, flood or other natural disaster     Very unsafe       Rese rate the job you feel the Bloomington community does at each     Somewhat unsafe       Please rate the job you feel the Bloomington community does at each     Making all residents feel welcome       Please rate the job you feel the Bloomington community does at each     Making all residents feel welcome       Please rate the job you feel the Bloomington community does at each     Making all residents feel welcome       Attracting people from diverse backgrounds     Excellent       Good     Some       Attracting people from diverse backgrounds     Excellent       Good     Some       Valuing/respecting residents from diverse     Excellent       Good     Some       Daor     Good       Taking care of vulnerable residents (elder), disabled, homeless, etc.)     Excellent       Good     Good     Some       Fair     Some     Some			Neither safe nor unsafe		11%
From violent crime       Very safe       643         Somewhat safe       383         Neither safe nor unsafe       643         Somewhat unsafe       643         Very unsafe       643         Somewhat safe       383         Somewhat safe       643         Somewhat unsafe       643         Belowington community does at each of the following.       600         Please rate the job you feel the Bloomington community does at each of the following.       600         Attracting people from diverse backgrounds       Excellent         Good       633         Pair       603         Quiuning/respecting residents from diverse       Excellent         Good       634         Quiuning/respecting residents from diverse       Excellent         Quiuning/respecting residents from diverse       Excellent         Quiuning/respecting residents from diverse       Excellent         Quiuning/respecting residents from dive			Somewhat unsafe		10%
Please rate the job you feel the Bloomington community does at each of the following.     Making all residents feel welcome     Somewhat unsafe     0       Please rate the job you feel the Bloomington community does at each of the following.     Making all residents feel welcome     Excellent     0       Please rate the job you feel the Bloomington community does at each of the following.     Making all residents feel welcome     Excellent     0       Please rate the job you feel the Bloomington community does at each of the following.     Making all residents feel welcome     Excellent     0       Please rate the job you feel the Bloomington community does at each of the following.     Making all residents feel welcome     Excellent     0       Please rate the job you feel the Bloomington community does at each of the following.     Making all residents feel welcome     Excellent     0       Please rate the job you feel the Bloomington community does at each of the following.     Making all residents from diverse backgrounds     Excellent     0       Qualing/respecting residents from diverse backgrounds     Excellent     0     0     0       Qualing/respecting residents (elderly, disabled, homeless, etc.)     Excellent     0     0       Quality (respecting residents (elderly, fair     Excellent     0     0       Quality (respecting residents (elderly, fair     Excellent     0     0       Quality (respecting residents (elderly, fair     Excellent <th></th> <td></td> <td>Very unsafe</td> <td>1</td> <td>3%</td>			Very unsafe	1	3%
Please rate the job you feel the Bloomington community does at each of the following.       Making all residents feel welcome       Excellent       Somewhat unsafe       08         Please rate the job you feel the Bloomington community does at each of the following.       Making all residents feel welcome       Excellent       Somewhat unsafe       08         Very unsafe       Good       Somewhat unsafe       08       58         Very unsafe       08       58       58         Very unsafe       08       268         Very unsafe       08       268         Bloomington community does at each of the following.       Making all residents feel welcome       Excellent       268         Good       Somewhat unsafe       268       58       58         Poor       06       58       58         Poor       06       58       58         Fair       168       56       58         Good       Somewhat unsafe       258       56         Valuing/respecting residents from diverse       Excellent       50         Fair       168       50       56         Fair       19       50       56         Good       19       56       56         Good       10       1		From violent crime	Very safe		46%
Please rate the job you feel the Boomington community does at each of the following.     Making all residents feel welcome     Excellent     Image: Community does at each of the following.     Image: Community does at each of the following.     Making all residents feel welcome     Excellent     Image: Community does at each of the following.     Image: Community does			Somewhat safe		38%
From fire, flood or other natural disaster     Very safe     648       Somewhat safe     268       Neither safe nor unsafe     78       Somewhat unsafe     08       Very unsafe     06       Very unsafe     06       Please rate the job you feel the Bloomington community does at each of the following.     Making all residents feel welcome     Excellent       Fair     164       Poor     66       Attracting people from diverse backgrounds     Excellent       Fair     165       Poor     65       Valuing/respecting residents from diverse backgrounds     Excellent       Valuing/respecting residents from diverse backgrounds     Excellent       Fair     165       Good     505       Fair     165       Good     505       Fair     165       Good     505       Fair     165       Good     505       Fair     195       Oor     65       Good     505       Fair     195       Good     505       Fair     265       Good     506       Fair     265       Good     506       Fair     265       Good     506			Neither safe nor unsafe		9%
From fire, flood or other natural disaster       Very safe       645         Somewhat safe       285         Neither safe nor unsafe       78         Somewhat unsafe       08         Very unsafe       08         Please rate the job you feel the Bloomington community does at each of the following.       Making all residents feel welcome       Excellent       265         Fair       060       538       538       538         Attracting people from diverse backgrounds       Excellent       258         Good       538       538         Fair       154       600       538         Fair       168       780       660       538         Fair       168       780       660       538         Fair       168       780       600       505         Fair       168       780       600       600       600       505         Good       505       600       505       600       505			Somewhat unsafe	1	6%
Please rate the job you feel the Bloomington community does at each of the following.       Making all residents feel welcome Nerview and the following.       Excellent       Image: Community does at each of the following.         Please rate the job you feel the Bloomington community does at each of the following.       Making all residents feel welcome Attracting people from diverse backgrounds       Excellent       Image: Community and the following.         Please rate the job you feel the Bloomington community does at each of the following.       Making all residents feel welcome Fair       Excellent       Image: Community and the following.         Please rate the job you feel the Bloomington community does at each of the following.       Making all residents feel welcome Fair       Excellent       Image: Community and the following.         Please rate the job you feel the Bloomington community does at each of the following.       Making all residents feel welcome Fair       Excellent       Image: Community and the following.         Valuing/respecting residents from diverse backgrounds       Excellent       Image: Community and the following.       Image: Community and the following.         Valuing/respecting residents from diverse backgrounds       Excellent       Image: Community and the following.       Image: Community and the following.         Taking care of vulnerable residents (elderly, disabled, homeless, etc.)       Excellent       Image: Community and the following.         Fair       Image: Community and the following.       Image: Com			Very unsafe		1%
Please rate the job you feel the Blooming ton community does at each of the following.       Making all residents feel welcome       Excellent       0         Please rate the job you feel the Blooming ton community does at each of the following.       Making all residents feel welcome       Excellent       0         Fair       Good       0       538         Poor       0       0       538         Attracting people from diverse backgrounds       Excellent       0       0         Fair       0       0       538         Poor       0       0       538         Valuing/respecting residents from diverse backgrounds       Excellent       0       0         Fair       0       0       538       0       0         Poor       0       0       0       0       0       0       0         Valuing/respecting residents from diverse backgrounds       Excellent       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0 <t< th=""><th></th><th>From fire, flood or other natural disaster</th><th>Very safe</th><th></th><th>64%</th></t<>		From fire, flood or other natural disaster	Very safe		64%
Please rate the job you feel the Bloomington community does at each of the following. Please rate the job you feel the Bloomington community does at each of the following. Naking all residents feel welcome Kathar and the following. Making all residents feel welcome Fair Attracting people from diverse backgrounds Kathar and the following. Kathar and the following. Kathar and the following. Making all residents feel welcome Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Fair Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood Cood C			Somewhat safe		28%
Please rate the job you feel the Bloomington community does at each of the following.       Making all residents feel welcome       Excellent       268         Fair       Good       538         Fair       158         Poor       68         Attracting people from diverse backgrounds       Excellent       258         Good       538         Fair       158         Poor       68         Valuing/respecting residents from diverse       Excellent         Good       538         Fair       168         Poor       68         Fair       168         Poor       68         Fair       168         Poor       66         Fair       168         Poor       68         Fair       168         Poor       66         Fair       168         Poor       68         Fair       198         Poor       68         Fair       198         Poor       68         Fair       268         Good       68         Fair       268         Good       68         Fair </th <th></th> <th></th> <th>Neither safe nor unsafe</th> <th></th> <th>7%</th>			Neither safe nor unsafe		7%
Please rate the job you feel the Bloomington community does at each of the following.       Making all residents feel welcome       Excellent       268         Good       538         Fair       105         Poor       68         Attracting people from diverse backgrounds       Excellent       258         Good       538         Fair       105         Valuing/respecting residents from diverse backgrounds       Excellent       258         Good       538         Fair       106         Poor       68         Poor			Somewhat unsafe		0%
Bloomington community does at each of the following.       Good       538         Fair       158         Poor       68         Attracting people from diverse backgrounds       Excellent       258         Good       538         Fair       168         Valuing/respecting residents from diverse       Excellent       258         Good       538         Valuing/respecting residents from diverse       Excellent       258         Good       360       368         Poor       68       538         Poor       68       600         Poor       68       600         Poor       68       600         Poor       68       600         Poor       68			Very unsafe		0%
of the following.	Please rate the job you feel the	Making all residents feel welcome	Excellent		26%
Nor       68         Attracting people from diverse backgrounds       Excellent       258         Good       538         Fair       168         Valuing/respecting residents from diverse backgrounds       Excellent       258         Good       538         Fair       168         Door       68         Valuing/respecting residents from diverse backgrounds       Excellent       258         Good       508       508         Fair       198       508         Fair       198       508         Good       68       508         Good       68       68         Good       68       68         Good       68       68         Fair       218       218         Good       68       69         Fair       218       218	of the following.		Good		53%
Attracting people from diverse backgrounds       Excellent       25%         Good       53%         Fair       16%         Valuing/respecting residents from diverse backgrounds       Excellent       25%         Good       50%       50%         Fair       19%       26%         Taking care of vulnerable residents (elderly, disabled, homeless, etc.)       Excellent       26%         Good       6%       46%         Fair       21%         Fair       21%			Fair		15%
Good 538 Fair 168 Poor 68 Valuing/respecting residents from diverse backgrounds Good 508 Fair 198 Poor 68 Taking care of vulnerable residents (elderly, disabled, homeless, etc.) Good 468 Fair 218			Poor		6%
Fair 168   Poor 68   Valuing/respecting residents from diverse backgrounds Excellent   Good 508   Fair 198   Poor 68   Taking care of vulnerable residents (elderly, disabled, homeless, etc.) Excellent   Good 68   Fair 268   Good 468   Fair 218		Attracting people from diverse backgrounds	Excellent		25%
Poor       6%         Valuing/respecting residents from diverse backgrounds       Excellent       25%         Good       50%         Fair       19%         Poor       6%         Taking care of vulnerable residents (elderly, disabled, homeless, etc.)       Excellent       26%         Good       46%       21%         Fair       21%       21%			Good		53%
Valuing/respecting residents from diverse backgroundsExcellent25%Good50%Fair19%Poor6%Taking care of vulnerable residents (elderly, disabled, homeless, etc.)ExcellentGood46%Fair21%			Fair		16%
backgrounds Good 50% Fair 19% Poor 6% Taking care of vulnerable residents (elderly, disabled, homeless, etc.) Good 46% Fair 21%			Poor		6%
Good 50% Fair 19% Poor 6% Taking care of vulnerable residents (elderly, disabled, homeless, etc.) Fair 21%			Excellent		25%
Poor     6%       Taking care of vulnerable residents (elderly, disabled, homeless, etc.)     Excellent     26%       Good     46%       Fair     21%		backgrounds	Good		50%
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)     Excellent     26%       Good     46%       Fair     21%			Fair		19%
disabled, homeless, etc.) Good 46% Fair 21%			Poor		6%
Good 46% Fair 21%			Excellent		26%
			Good		46%
Poor 7%			Fair		21%
			Poor		7%

Please rate each of the following characteristics as they relate to	Overall quality of business and service establishments in Bloomington	Excellent	26%
Bloomington as a whole.		Good	59%
		Fair	13%
		Poor	3%
	Variety of business and service establishments in Bloomington	Excellent	31%
	Bioomington	Good	46%
		Fair	17%
		Poor	6%
	Vibrancy of shopping areas	Excellent	19%
		Good	45%
		Fair	27%
		Poor	98
	Employment opportunities	Excellent	21%
		Good	54%
		Fair	19%
		Poor	6%
	Shopping opportunities	Excellent	34%
		Good	43%
		Fair	17%
		Poor	6%
	Cost of living in Bloomington	Excellent	11%
		Good	45%
		Fair	34%
		Poor	10%
	Overall image or reputation of Bloomington	Excellent	24%
		Good	52%
		Fair	20%
		Poor	5%
Please rate each of the following	Traffic flow on major streets	Excellent	17%
characteristics as they relate to Bloomington as a whole.		Good	55%
-		Fair	20%

Please rate each of the following characteristics as they relate to	Traffic flow on major streets	Poor		7%
Bloomington as a whole.	Ease of travel by car in Bloomington	Excellent		27%
		Good		57%
		Fair		12%
		Poor		4%
	Ease of travel by public transportation in Bloomington	Excellent		9%
	Biolinington	Good		41%
		Fair		33%
		Poor		17%
	Ease of travel by bicycle in Bloomington	Excellent		16%
		Good		47%
		Fair		28%
		Poor		9%
	Ease of walking in Bloomington	Excellent		24%
		Good		50%
		Fair		19%
		Poor		7%
	Well-planned residential growth	Excellent		18%
		Good		45%
		Fair		25%
		Poor		12%
	Well-planned commercial growth	Excellent		14%
		Good		49%
		Fair		23%
		Poor		13%
	Well-designed neighborhoods	Excellent		18%
		Good		54%
		Fair		23%
		Poor	<u> </u>	5%
	Public places where people want to spend time	Excellent		25%
		Good		49%

Please rate each of the following characteristics as they relate to	Public places where people want to spend time	Fair	19%
Bloomington as a whole.		Poor	88
	Variety of housing options	Excellent	23%
		Good	45%
		Fair	24%
		Poor	88
	Availability of affordable quality housing	Excellent	88
		Good	39%
		Fair	32%
		Poor	20%
	Overall quality of new development in	Excellent	15%
	Bloomington	Good	49%
		Fair	26%
		Poor	10%
	Overall appearance of Bloomington	Excellent	21%
		Good	54%
		Fair	22%
		Poor	<u>4</u> 8
	Cleanliness of Bloomington	Excellent	29%
		Good	54%
		Fair	15%
		Poor	2%
	Water resources (beaches, lakes, ponds, riverways, etc.)	Excellent	38%
	riverways, etc.)	Good	47%
		Fair	13%
		Poor	2%
	Air quality	Excellent	36%
		Good	52%
		Fair	11%
		Poor	18
	Availability of paths and walking trails	Excellent	47%

Please rate each of the following	Availability of paths and walking trails		39%
characteristics as they relate to Bloomington as a whole.		Good Fair	10%
			 4%
		Poor	
	Fitness opportunities (including exercise classes and paths or trails, etc.)	Excellent	37%
		Good	47%
		Fair	12%
		Poor	3%
	Recreational opportunities	Excellent	32%
		Good	48%
		Fair	17%
		Poor	2%
	Availability of affordable quality food	Excellent	29%
		Good	48%
		Fair	19%
		Poor	4%
	Availability of affordable quality health care	Excellent	26%
		Good	49%
		Fair	21%
		Poor	4%
	Availability of preventive health services	Excellent	25%
		Good	52%
		Fair	19%
		Poor	48
	Availability of affordable quality mental health	Excellent	17%
	care	Good	41%
		Fair	29%
		Poor	13%
	Opportunities to attend cultural/arts/music	Excellent	23%
	activities	Good	43%
		Fair	24%
		Poor	10%

Please rate each of the following			
characteristics as they relate to Bloomington as a whole.	Community support for the arts	Excellent	24%
biooning con as a whole.		Good	44%
		Fair	27%
		Poor	5%
	Availability of affordable quality childcare/preschool	Excellent	20%
		Good	40%
		Fair	26%
		Poor	14%
	K-12 education	Excellent	26%
		Good	47%
		Fair	19%
		Poor	7%
	Adult educational opportunities	Excellent	25%
		Good	53%
		Fair	18%
		Poor	48
	Sense of civic/community pride	Excellent	17%
		Good	48%
		Fair	27%
		Poor	8%
	Neighborliness of residents in Bloomington	Excellent	20%
		Good	49%
		Fair	23%
		Poor	7%
	Opportunities to participate in social events and	Excellent	20%
	activities	Good	43%
		Fair	28%
		Poor	10%
	Opportunities to attend special events and	Excellent	20%
	festivals	Good	43%
		Fair	26%

Please rate each of the following characteristics as they relate to	Opportunities to attend special events and festivals	Poor	11
Bloomington as a whole.	Opportunities to volunteer	Excellent	26
		Good	53
		Fair	18
		Poor	3
	Opportunities to participate in community	Excellent	20
	matters	Good	48
		Fair	25
		Poor	8
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent	18
	toward people of diverse backgrounds	Good	50
		Fair	23
		Poor	9
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Bloomington (in-person,	No	50
		Yes	50
	Contacted Bloomington elected officials (in-person, phone, email or web) to express your	No	82
	opinion	Yes	18
	Attended a local public meeting (of local elected officials like City Council or County	No	85
	Commissioners, advisory boards, town halls, HO	Yes	15
	Watched (online or on television) a local public meeting	No	72
		Yes	28
	Volunteered your time to some group/activity in Bloomington	No	75
	biomingcon	Yes	25
	Campaigned or advocated for a local issue, cause or candidate	No	84
		Yes	16
	Voted in your most recent local election	No	12
		Yes	88
	Used bus, rail, or other public transportation instead of driving	No	82
		Yes	18
	Carpooled with other adults or children instead of driving alone	No	59
	2	Yes	41

Please indicate whether or not you have done each of the following in the	Walked or biked instead of driving	No	36%
last 12 months.		Yes	64%
Please rate the quality of each of the following services in Bloomington.	Public information services	Excellent	24%
following services in Bioonington.		Good	56%
		Fair	16%
		Poor	3%
	Economic development	Excellent	16%
		Good	58%
		Fair	20%
		Poor	6%
	Traffic enforcement	Excellent	18%
		Good	55%
		Fair	20%
		Poor	7%
	Traffic signal timing	Excellent	15%
		Good	48%
		Fair	26%
		Poor	10%
	Street repair	Excellent	12%
		Good	47%
		Fair	31%
		Poor	10%
	Street cleaning	Excellent	29%
		Good	57%
		Fair	12%
		Poor	2%
	Street lighting	Excellent	18%
		Good	56%
		Fair	19%
		Poor	6%
	Snow removal	Excellent	38%

5	Snow removal	Good		47%
		Fair		11%
		Poor	1	4%
	Sidewalk maintenance	Excellent		19%
		Good		52%
		Fair		20%
		Poor		9%
	Bus or transit services	Excellent		11%
		Good		53%
		Fair		25%
		Poor		11%
	Land use, planning and zoning	Excellent		16%
		Good		49%
		Fair		25%
		Poor		9%
	Code enforcement (weeds, abandoned buildings,	Excellent		16%
	etc.)	Good		45%
		Fair		28%
		Poor		10%
	Affordable high-speed internet access	Excellent		17%
		Good		47%
		Fair		22%
		Poor		15%
	Garbage collection	Excellent		37%
		Good		46%
		Fair		13%
		Poor		4%
	Drinking water	Excellent		63%
		Good		30%
		Fair		5%
		Poor		1%

9	Sewer services	Excellent	44	4%
		Good	49	9%
		Fair	e	6%
		Poor	1	1%
	Storm water management (storm drainage, dams,	Excellent	37	7%
	levees, etc.)	Good	55	5%
		Fair		7%
		Poor	2	2%
	Utility billing	Excellent	30	0%
		Good	50	0%
		Fair	18	3%
		Poor	2	2%
	Police services	Excellent	44	4%
		Good	44	48
		Fair	8	8%
		Poor	4	4%
	Crime prevention	Excellent	27	7%
		Good	50	08
		Fair	10	6%
		Poor	e	6%
	Animal control	Excellent	31	1%
		Good	55	5%
		Fair	10	0%
		Poor	4	4%
	Ambulance or emergency medical services	Excellent	49	9%
		Good	44	48
		Fair	5	5%
		Poor	1	1%
	Fire services	Excellent	50	6%
		Good	41	18
		Fair	3	3%

•	Fire services	Poor	18	
	Fire prevention and education	Excellent	33%	
		Good	57%	
		Fair	8%	
		Poor	1%	
	Emergency preparedness (services that prepare	Excellent	24%	
	the community for natural disasters or other emergency situations)	Good	57%	
		Fair	13%	
		Poor	6%	
	Preservation of natural areas (open space and	Excellent	37%	
	greenbelts)	Good	50%	
		Fair	10%	
		Poor	3%	
	Bloomington open space	Excellent	33%	
		Good	47%	
		Fair	18%	
		Poor	2%	
	Recycling	Excellent	32%	
		Good	49%	
		Fair	14%	
		Poor	4 %	
	Yard waste pick-up	Excellent	39%	
		Good	47%	
		Fair	10%	
		Poor	3%	
	City parks	Excellent	41%	
		Good	46%	
		Fair	12%	
		Poor	1%	
	Recreation programs or classes	Excellent	28%	
		Good	58%	
			1	

Please rate the quality of each of the following services in Bloomington.	Recreation programs or classes	Fair	11%
		Poor	3%
	Recreation centers or facilities	Excellent	23%
		Good	51%
		Fair	18%
		Poor	8%
	Health services	Excellent	26%
		Good	53%
		Fair	18%
		Poor	2%
	Overall customer service by Bloomington employees (police, receptionists, planners, etc.)	Excellent	36%
	employees (ponce, receptionists, planners, etc.)	Good	52%
		Fair	10%
		Poor	3%
Please rate the following categories of Bloomington government	The value of services for the taxes paid to Bloomington	Excellent	16%
performance.		Good	50%
		Fair	27%
		Poor	7%
	The overall direction that Bloomington is taking	Excellent	18%
		Good	48%
		Fair	21%
		Poor	12%
	The job Bloomington government does at welcoming resident involvement	Excellent	18%
		Good	46%
		Fair	26%
		Poor	 10%
	Overall confidence in Bloomington government	Excellent	17%
		Good	50%
		Fair	22%
		Poor	11%
	Generally acting in the best interest of the	Excellent	19%

Please rate the following categories of Bloomington government	Generally acting in the best interest of the community	Good	52%
performance.		Fair	20%
		Poor	10%
	Being honest	Excellent	21%
		Good	47%
		Fair	21%
		Poor	11%
	Being open and transparent to the public	Excellent	21%
		Good	44%
		Fair	20%
		Poor	14%
	Informing residents about issues facing the	Excellent	25%
	community	Good	43%
		Fair	20%
		Poor	12%
	Treating all residents fairly	Excellent	22%
		Good	50%
		Fair	16%
		Poor	12%
	Treating residents with respect	Excellent	24%
		Good	50%
		Fair	19%
		Poor	7%
Overall, how would you rate the quality of the services provided by	The City of Bloomington	Excellent	27%
each of the following?		Good	53%
		Fair	16%
		Poor	4%
	The Federal Government	Excellent	8%
		Good	45%
		Fair	35%
		Poor	12%

if at all,	Overall economic health of Bloomington	Essential	45%
ington of the		Very important	43%
years.		Somewhat important	12%
		Not at all important	0%
	Overall quality of the transportation system	Essential	27%
	(auto, bicycle, foot, bus) in Bloomington	Very important	43%
		Somewhat important	25%
		Not at all important	5%
	Overall design or layout of Bloomington's	Essential	22%
	residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Very important	48%
		Somewhat important	26%
		Not at all important	48
	Overall quality of the utility infrastructure in	Essential	45%
	Bloomington (water, sewer, storm water, electric/gas)	Very important	41%
		Somewhat important	118
		Not at all important	2%
	Overall feeling of safety in Bloomington	Essential	60%
		Very important	31%
		Somewhat important	8%
		Not at all important	18
	Overall quality of natural environment in Bloomington	Essential	39%
	Bioomington	Very important	44%
		Somewhat important	14%
		Not at all important	3%
	Overall quality of parks and recreation opportunities	Essential	35%
	opportunities	Very important	48%
		Somewhat important	14%
		Not at all important	3%
	Overall health and wellness opportunities in Bloomington	Essential	29%
	Stoomington	Very important	44%
		Somewhat important	23%

Please rate how important, if at all, you think it is for the Bloomington community to focus on each of the following in the coming two years.

you think it is for the Bloomington community to focus on each of the Overall opportunities for education culture and Essential				
rollowing in the coming two years.       Overall opportunities for calculation, cluture and the arts       Essential       Essential       12.5         Very important       Somewhat important       2.5       30.6       2.5         Residents' connection and engagement with their       Essential       2.5       2.5         Residents' connection and engagement with their       Essential       2.5       2.5         Residents' connection and engagement with their       Essential       2.5       2.5         Not at all important       2.5       3.5       3.5         Now velcoming, if at all, do you think       People who are Arabic or Middle Eastern       Very welcoming       2.5         your community is for:       People who are Asian, Asian Indian or Pacific       Very welcoming       2.5         Islander       Very welcoming       2.5       3.5         Not vel coming       2.5       3.5       3.5         People who are Asian, Asian Indian or Pacific       Very welcoming       2.5       3.5         Not vel coming       2.5       3.5       3.5       3.5         People who are Black or African American       Very welcoming       3.5       3.5         Not vel coming       2.5       3.5       3.5       3.5         People who	you think it is for the Bloomington	Overall health and wellness opportunities in Bloomington	Not at all important	4%
Key important     Image: Somewhat important     Image: Somewh	community to focus on each of the following in the coming two years.		Essential	29%
Not at all important       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0			Very important	39%
Residents' connection and engagement with their community       Essential       226         Very important       1000000000000000000000000000000000000			Somewhat important	25%
community     Very important     1     478       Somewhat important     Somewhat important     1     478       How welcoming, if at all, do you think your community is for:     People who are Arabic or Middle Eastern your community is for:     Very welcoming     1     368       How welcoming, if at all, do you think your community is for:     People who are Arabic or Middle Eastern your community is for:     Very welcoming     1     368       People who are Asian, Asian Indian or Pacific Islander     Very welcoming     1     368       People who are Black or African American     Very welcoming     1     368       Not welcoming     1     368       People who are Black or African American     Not welcoming     1     368       Not welcoming     1     368       People who are Hispanic or Latino     Not welcoming     1     368       Not welcoming     1     368       Silghtly welcoming     1     368       Not welcoming     1			Not at all important	6%
Very important     Very important     1     278       Somewhat important     1     278       Not at all important     1     364       Your community is for:     People who are Arabic or Middle Eastern     Very velcoming     1     364       Slightly welcoming     1     364     364     364     364       People who are Asian, Asian Indian or Pacific     Very velcoming     1     364       Islander     Very velcoming     1     364       Moderately welcoming     1     364       Slightly welcoming     1     364       Islander     Not welcoming     1     364       Not welcoming     1     364       People who are Black or African American     Very welcoming     364       Not welcoming     1     364 <th></th> <td></td> <td>Essential</td> <td>22%</td>			Essential	22%
How welcoming, if at all, do you think your community is for:       People who are Arabic or Middle Eastern your community is for:       Very welcoming       368         Not at all important       Welcoming       368         Slightly welcoming       368         Slightly welcoming       368         People who are Asian, Asian Indian or Pacific       Very welcoming       368         Islander       Moderately welcoming       368         People who are Black or African American       Very welcoming       368         Not welcoming       368       368         People who are Black or African American       Very welcoming       368         Not welcoming       368       368         People who are Hispanic or Latino       Very welcoming       368         Not welcoming       368       368         Not welcomi		community	Very important	47%
How welcoming, if at all, do you think your community is for:       People who are Arabic or Middle Eastern       Very welcoming       333         Moderately welcoming       364         Slightly welcoming       364         Not welcoming       364         People who are Asian, Asian Indian or Pacific       Very welcoming       364         Islander       Moderately welcoming       364         People who are Asian, Asian Indian or Pacific       Very welcoming       364         Islander       Moderately welcoming       364         People who are Black or African American       Very welcoming       364         Not welcoming       364       364       364         People who are Hispanic or Latino       Very welcoming       364         Not welcoming       364       364       364         People who are American Indian or Alaskan Native       Very welcoming       364         Not welcoming       364       364       364         People who are American Indian or Alaskan Native       Very welcoming       364         Not welcoming       364       364       364         People who are American Indian or Alaskan Native       Very welcoming       364         Not welcoming       364       364       364       364 </td <th></th> <td></td> <td>Somewhat important</td> <td>27%</td>			Somewhat important	27%
your community is for: your community is for: Not welcoming People who are Asian, Asian Indian or Pacific Islander People who are Asian, Asian Indian or Pacific Islander People who are Black or African American Not welcoming People who are Black or African American Not welcoming Slightly welcoming People who are Hispanic or Latino People who are Hispanic or Latino People who are Hispanic or Latino People who are American Indian or Alaskan Native People who are American Indian or Alaskan Native Slightly welcoming Slightly welcoming Slightly welcoming Slightly welcoming People who are American Indian or Alaskan Native People who are American Indian or Alaskan Native Slightly welcoming Slightly w			Not at all important	4%
Moderately welcoming Silghtly welcoming People who are Asian, Asian Indian or Pacific Islander People who are Asian, Asian Indian or Pacific Silghtly welcoming People who are Black or African American Moderately welcoming People who are Black or African American Moderately welcoming People who are Hispanic or Latino People who are Hispanic or Latino People who are American Indian or Alaskan Native People who are American Indian or Alaskan Native Not welcoming Silghtly welcomin		People who are Arabic or Middle Eastern	Very welcoming	33%
Not welcoming       6%         People who are Asian, Asian Indian or Pacific Islander       Very welcoming       38         Moderately welcoming       428         Silghtly welcoming       158         People who are Black or African American       Very welcoming       398         People who are Black or African American       Very welcoming       398         Moderately welcoming       398       398         People who are Black or African American       Very welcoming       398         Not welcoming       398       398         People who are Hispanic or Latino       Very welcoming       398         People who are American Indian or Alaskan Native       Very welcoming       398         People who are American Indian or Alaskan Native       Very welcoming       398         Slightly welcoming       398       398       398         People who are American Indian or Alaskan Native       Very welcoming       398         Moderately welcoming       398       398       398         People who are American Indian or Alaskan Native       Very welcoming       398         Moderately welcoming       398       398       398         People who are White       Very welcoming       398         Not welcoming       518	your community is for.		Moderately welcoming	36%
People who are Asian, Asian Indian or Pacific Islander       Very welcoming       385         Moderately welcoming       428         Slightly welcoming       158         Not welcoming       396         People who are Black or African American       Very welcoming       396         Moderately welcoming       396         Moderately welcoming       396         Slightly welcoming       396         Not welcoming       396         People who are Hispanic or Latino       Very welcoming       408         Slightly welcoming       396         Not welcoming       396         People who are American Indian or Alaskan Native       Very welcoming       398         Slightly welcoming       398       398       398         People who are American Indian or Alaskan Native       Very welcoming       398         Slightly welcoming       398       398       398         People who are White       Very welcoming       398         Not welcoming       398       398       398 <th></th> <td></td> <td>Slightly welcoming</td> <td>25%</td>			Slightly welcoming	25%
Islander Moderately welcoming 188 Siightly welcoming 158 Not welcoming 58 People who are Black or African American Very welcoming 378 Siightly welcoming 378 Siightly welcoming 378 Siightly welcoming 388 People who are Hispanic or Latino Very welcoming 408 Not welcoming 38 People who are American Indian or Alaskan Native Very welcoming 398 Siightly welcoming 398			Not welcoming	6%
Moderately welcoming       428         Slightly welcoming       158         Not welcoming       58         People who are Black or African American       Very welcoming       398         Moderately welcoming       378         Slightly welcoming       378         Slightly welcoming       398         Not welcoming       68         People who are Hispanic or Latino       Very welcoming       408         Moderately welcoming       408         Slightly welcoming       408         Slightly welcoming       408         People who are Hispanic or Latino       Very welcoming       398         Moderately welcoming       398         Slightly welcoming       398         Slightly welcoming       398         Moderately welcoming       398         Moderately welcoming       398         Slightly welcoming       398         Slightly welcoming       398         Slightly welcoming       398         Moderately welcoming       398         Slightly welcoming       398         Moderately welcoming       398         Slightly welcoming       398         Slightly welcoming       398         <			Very welcoming	38%
Not welcoming58People who are Black or African AmericanVery welcoming398Moderately welcoming378Slightly welcoming388Not welcoming68People who are Hispanic or LatinoVery welcoming408Moderately welcoming408Slightly welcoming408Slightly welcoming408People who are American Indian or Alaskan NativeVery welcoming388People who are American Indian or Alaskan NativeVery welcoming398Slightly welcoming398398398People who are WhiteVery welcoming398People who are WhiteVery welcoming398		Istanuel	Moderately welcoming	42%
People who are Black or African American       Very welcoming       398         Moderately welcoming       378         Slightly welcoming       188         Not welcoming       68         People who are Hispanic or Latino       Very welcoming       408         Moderately welcoming       408         Moderately welcoming       408         Slightly welcoming       408         Not welcoming       408         Slightly welcoming       408         Moderately welcoming       408         Slightly welcoming       398         Moderately welcoming       398         Slightly welcoming       398         Moderately welcoming       398         Moderately welcoming       398         Moderately welcoming       398         Slightly welcoming       58         People who are White       Very welcoming       58			Slightly welcoming	15%
Moderately welcoming       37%         Slightly welcoming       18%         Not welcoming       6%         People who are Hispanic or Latino       Very welcoming       40%         Moderately welcoming       40%         Slightly welcoming       40%         Slightly welcoming       40%         Not welcoming       3%         People who are American Indian or Alaskan Native       Very welcoming         Slightly welcoming       3%         Not welcoming       3%         People who are White       Very welcoming         People who are White       Very welcoming			Not welcoming	5%
Slightly welcoming 18% Not welcoming 6% People who are Hispanic or Latino Very welcoming 40% Moderately welcoming 17% Not welcoming 3% People who are American Indian or Alaskan Native Very welcoming 39% Slightly welcoming 17% Moderately welcoming 39% Slightly welcoming 5% People who are White Very welcoming 5%		People who are Black or African American	Very welcoming	39%
Not welcoming6%People who are Hispanic or LatinoVery welcoming40%Moderately welcoming40%Slightly welcoming17%Not welcoming3%People who are American Indian or Alaskan NativeVery welcoming3%Slightly welcoming17%Slightly welcoming3%Slightly welcoming5%People who are WhiteVery welcoming5%People who are WhiteVery welcoming7%			Moderately welcoming	37%
People who are Hispanic or Latino       Very welcoming       40%         Moderately welcoming       40%         Slightly welcoming       17%         Not welcoming       3%         People who are American Indian or Alaskan Native       Very welcoming       3%         Moderately welcoming       3%         Slightly welcoming       3%         Not welcoming       3%         Slightly welcoming       3%         Slightly welcoming       3%         Not welcoming       3%         Slightly welcoming       3%         Slightly welcoming       3%         Slightly welcoming       3%         People who are White       Very welcoming       5%         People who are White       Very welcoming       74%			Slightly welcoming	18%
Moderately welcoming 40%   Slightly welcoming 17%   Not welcoming 3%   People who are American Indian or Alaskan Native Very welcoming   Moderately welcoming 39%   Slightly welcoming 39%   Slightly welcoming 17%   Not welcoming 5%   People who are White Very welcoming   74%			Not welcoming	6%
Slightly welcoming       17%         Not welcoming       3%         People who are American Indian or Alaskan Native       Very welcoming         Moderately welcoming       39%         Slightly welcoming       17%         Not welcoming       39%         People who are American Indian or Alaskan Native       Very welcoming         Slightly welcoming       39%         People who are American Indian or Alaskan Native       Slightly welcoming         Slightly welcoming       39%         Slightly welcoming       5%         People who are White       Very welcoming       74%		People who are Hispanic or Latino	Very welcoming	40%
Not welcoming       3%         People who are American Indian or Alaskan Native       Very welcoming       39%         Moderately welcoming       39%         Slightly welcoming       17%         Not welcoming       5%         People who are White       Very welcoming       74%			Moderately welcoming	40%
People who are American Indian or Alaskan Native Very welcoming       39%         Moderately welcoming       39%         Slightly welcoming       17%         Not welcoming       5%         People who are White       Very welcoming       74%			Slightly welcoming	17%
Moderately welcoming 39%   Slightly welcoming 17%   Not welcoming 5%   People who are White Very welcoming			Not welcoming	3%
Slightly welcoming     17%       Not welcoming     5%       People who are White     Very welcoming     74%		People who are American Indian or Alaskan Native	e Very welcoming	39%
Not welcoming     5%       People who are White     Very welcoming     74%			Moderately welcoming	39%
People who are White     Very welcoming     74%			Slightly welcoming	17%
			Not welcoming	5%
Moderately welcoming 18%		People who are White	Very welcoming	74%
			Moderately welcoming	18%

your community is for:      Very welcoming     Not welcoming	How welcoming, if at all, do you think	People who are White	Slightly welcoming	5%
Not welcoming       Not welcoming         People who are not U.S. citizens       Very welcoming         Not welcoming       Not welcoming         Slightly welcoming       Not welcoming         People who identify as lesbian, gay, biscual or other non-straight sexual identities       Very welcoming         People who identify as lesbian, gay, biscual or other non-straight sexual identities       Very welcoming         People who identify as ransgender       Very welcoming         People who identify as transgender       Very welcoming         Not welcoming       Not welcoming         People who identify as transgender       Very welcoming         Not welcoming       Not welcoming         Not welcoming       Not welcoming         It be for the (try of Bloonington to focus on each of the following?       Not welcoming         Addressing social, economic, and racial equity differences in jobs       High priority Mederate priority         Addressing social, economic, and racial equity differences in housing       High priority Mederate priority         Addressing social, economic, and racial equity differences in housing       High priority Mederate priority         Not ap riority       High priority         Not ap riority       High priority         Moderate priority       High priority         Moderate priority       High	your community is for:		Not welcoming	2%
Not welcoming       Not welcoming         People who are not U.S. citizens       Very welcoming         Not welcoming       Not welcoming         Slightly welcoming       Not welcoming         People who identify as lesbian, gay, biscual or other non-straight sexual identities       Very welcoming         People who identify as lesbian, gay, biscual or other non-straight sexual identities       Very welcoming         People who identify as ransgender       Very welcoming         People who identify as transgender       Very welcoming         Not welcoming       Not welcoming         People who identify as transgender       Very welcoming         Not welcoming       Not welcoming         Not welcoming       Not welcoming         It be for the (try of Bloonington to focus on each of the following?       Not welcoming         Addressing social, economic, and racial equity differences in jobs       High priority Mederate priority         Addressing social, economic, and racial equity differences in housing       High priority Mederate priority         Addressing social, economic, and racial equity differences in housing       High priority Mederate priority         Not ap riority       High priority         Not ap riority       High priority         Moderate priority       High priority         Moderate priority       High		People whose first language is not English	Very welcoming	31%
Not welcoming     Not welcoming       People who are not U.S. citizens     Very welcoming       Moderately welcoming     Silghtly welcoming       Silghtly welcoming     Not welcoming       People who identify as leabian, gay, bisexual or other non-straight sexual identities     Very welcoming       Reople who identify as ransgender     Very welcoming       Not welcoming     Not welcoming       People who identify as transgender     Very welcoming       Not welcoming     Not welcoming       Not welcoming     Not welcoming       People who identify as transgender     Very welcoming       Not welcoming     Not welcoming       Not welcoming     Not welcoming       Very welcoming     Not welcoming       Not welcoming     Not welcoming <tr< td=""><td></td><td></td><td></td><td>36%</td></tr<>				36%
Net welcoming       Image: Comparison of U.S. citizens       Net welcoming         Moderately welcoming       Slightly welcoming         Not welcoming       Image: Comparison of				26%
People who are not U.S. citizens       Very welcoming         Moderately welcoming       Image: Sighty welcoming         Sighty welcoming       Image: Sighty welcoming         Not welcoming       Image: Sighty welcoming         Orderately welcoming       Image: Sighty welcoming         Sighty welcoming       Image: Sighty welcoming         Sighty welcoming       Image: Sighty welcoming         Sighty welcoming       Image: Sighty welcoming         Not welcoming       Image: Sighty welcoming         People who identify as transgender       Very welcoming         Not welcoming       Image: Sighty welcoming         Sighty welcoming       Image: Sighty welcoming         Sighty welcoming       Image: Sighty welcoming         Not welcoming       Image: Sighty welcoming         Sighty welcoming				7%
Moderately velcoming       Noderately velcoming         Stightly velcoming       Noderately velcoming         other non-straight sexual identities       Noderately velcoming         Stightly velcoming       Stightly velcoming         Stightly velcoming       Noterately velcoming         Stightly velcoming       Noterately velcoming         Stightly velcoming       Noterately velcoming         Noterately velcoming       Noterately velcoming         Stightly velcoming       Noterately velcoming         Noterately velcoming       Noterately velcoming         Stightly velcoming       Noterately velcoming         Noterately velcoming       Noterately velcoming         Stightly velcoming       Noterately velcoming         Not velcoming       Noterately velcoming         Stightly velcoming       Noterately velcoming         Not velcoming       Noterately velcoming         Stightly velcoming       Noterately velcoming         Not velcoming       Noterately velcoming         Not velcoming       Noterately velcoming         Stightly velcoming       Noterately velcoming         Not velcoming       Noterately velcoming         Stightly velcoming       Noterately velcoming         Not velcoming       Noterately velcoming		People who are not U.S. citizens		30%
Slightly welcoming     Not welcoming       People who identify as lesbian, gay, bisexual or other non-straight sexual identities     Very welcoming       Slightly welcoming     Moderately welcoming       Slightly welcoming     Not welcoming       People who identify as transgender     Very welcoming       People who identify as transgender     Moderately welcoming       Slightly welcoming     Moderately welcoming       Slightly welcoming     Moderately welcoming       Not welcoming     Moderately welcoming       Not welcoming     Moderately welcoming       Not welcoming     Moderate priority       It be for the City of Bloomington to focus on each of the following?     High priority       Addressing social, economic, and racial equity differences in jobs     High priority       Addressing social, economic, and racial equity differences in housing     High priority       Moderate priority     It       Low priority     It       Addressing social, economic, and racial equity differences in housing     High priority       Moderate priority     It       Moderate priority     It				34%
People who identify as lesbian, gay, bisexual of entities       Very welcoming         Deceple who identify as lesbian, gay, bisexual of entities       Moderately welcoming         Slightly welcoming       Not welcoming         People who identify as transgender       Very welcoming         People who identify as transgender       Very welcoming         Not welcoming       Slightly welcoming         Slightly welcoming       Not welcoming         Not welcoming       Not welcoming         Not welcoming       Not welcoming         It be for the City of Bloomington to force of the following?       Not welcoming         It be for the City of Bloomington to force of the following?       Mederate priority         It be for the City of Bloomington to force of the following?       Not welcoming         It deressing social, economic, and racial equity       High priority         Addressing social, economic, and racial equity       High priority         It deressing social, economic, and racial equity       High priority         It deressing social, economic, and racial equity       High priority         It deressing social, economic, and racial equity       High priority         It deressing social, economic, and racial equity       High priority         It deressing social, economic, and racial equity       High priority         It deres				21%
People who identify as lesbian, gay, bisexual or other non-straight sexual identities       Very welcoming         Slightly welcoming       Slightly welcoming         Slightly welcoming       Not welcoming         People who identify as transgender       Very welcoming         People who identify as transgender       Very welcoming         Slightly welcoming       Slightly welcoming         Slightly welcoming       Not welcoming         Not welcoming       Not welcoming         Very welcoming       Not welcoming         Slightly welcoming       Not welcoming         It be for the City of Bloomington to focus on each of the following?       Not welcoming         Addressing social, economic, and racial equity       High priority         Addressing social, economic, and racial equity       High priority         Idifferences in jobs       Moderate priority         Addressing social, economic, and racial equity       High priority         Idifferences in housing       High priority         Idifferences in housing       Idifferences in housing         Noderate priority       Idifferences in housing         Idifferences in housing       Idifferences in housing				15%
other non-straight sexual identities       Moderately welcoming         Slightly welcoming       Not welcoming         Not welcoming       Moderately welcoming         People who identify as transgender       Very welcoming         Moderately welcoming       Moderately welcoming         Slightly welcoming       Moderately welcoming         Not welcoming       Moderately welcoming         Slightly welcoming       Not welcoming         Not welcoming       Not welcoming         How much of a priority, if at all, should       Creating a diverse, inclusive, and fair communiti         to be for the City of Bloomington to       Not welcoming         focus on each of the following?       High priority         Addressing social, economic, and racial equity       High priority         differences in jobs       Moderate priority         Not a priority       Image: Comparity         Addressing social, economic, and racial equity       Not a priority         Image: Comparity       Image: Comparity         Image: Comparity       Image: Comparity         Moderate priority       Image: Comparity         Image: Comparity       Image: Comparity         Image: Comparity       Image: Comparity         Image: Comparity       Image: Comparity		People who identify as leshian, day, hiseyual or		40%
Slightly welcoming       Not welcoming         People who identify as transgender       Very welcoming         Moderately welcoming       Moderately welcoming         Slightly welcoming       Not welcoming         Slightly welcoming       Moderately welcoming         Not welcoming       Moderately welcoming         It be for the City of Bloomington to focus on each of the following?       High priority         Addressing social, economic, and racial equity       High priority         Addressing social, economic, and racial equity       High priority         Moderate priority       Moderate priority         Addressing social, economic, and racial equity       High priority         Moderate priority       Moderate priority         If deressing social, economic, and racial equity       High priority         Moderate priority       Moderate priority         If deressing social, economic, and racial equity       High priority         Moderate priority       It         Moderate priority       It <t< td=""><td></td><td></td><td></td><td>36%</td></t<>				36%
Not welcoming       People who identify as transgender       Very welcoming         Moderately welcoming       Slightly welcoming         Slightly welcoming       Not welcoming         How much of a priority, if at all, should Creating a diverse, inclusive, and fair community it be for the City of Bloomington to focus on each of the following?       High priority         How much of a priority, if at all, should Creating a diverse, inclusive, and fair community focus on each of the following?       High priority         Addressing social, economic, and racial equity differences in jobs       High priority         Addressing social, economic, and racial equity differences in housing       High priority         Addressing social, economic, and racial equity differences in housing       High priority         Moderate priority       Image: Community for the priority         Low priority       Image: Commu				18%
People who identify as transgender       Very welcoming         Moderately welcoming       Moderately welcoming         Slightly welcoming       Slightly welcoming         Not welcoming       Not welcoming         How much of a priority, if at all, should       Creating a diverse, inclusive, and fair community         it be for the City of Bloomington to       High priority         focus on each of the following?       Low priority         Addressing social, economic, and racial equity       High priority         Ifferences in jobs       Moderate priority         Addressing social, economic, and racial equity       Moderate priority         Ifferences in housing       High priority         Moderate priority       Image: State priority         Image: State priority       Image: State primage: State priority				5%
Moderately welcoming       Image: Sightly welcoming         Not welcoming       Not welcoming         How much of a priority, if at all, should Creating a diverse, inclusive, and fair community       High priority         it be for the City of Bloomington to       Moderate priority         focus on each of the following?       High priority         Addressing social, economic, and racial equity       High priority         Moderate priority       Image: Sign social, economic, and racial equity         Moderate priority       Image: Sign social, economic, and racial equity         Moderate priority       Image: Sign social, economic, and racial equity         Moderate priority       Image: Sign social, economic, and racial equity         Moderate priority       Image: Sign social, economic, and racial equity         Moderate priority       Image: Sign social, economic, and racial equity         Moderate priority       Image: Sign social, economic, and racial equity         Moderate priority       Image: Sign social, economic, and racial equity         Moderate priority       Image: Sign social, economic, and racial equity         Moderate priority       Image: Sign social, economic, and racial equity         Moderate priority       Image: Sign social, economic, and racial equity         Moderate priority       Image: Sign social, economic, and racial equity <td< td=""><td></td><td>Development i develópment deve</td><td></td><td></td></td<>		Development i develópment deve		
How much of a priority, if at all, should creating a diverse, inclusive, and fair community it be for the City of Bloomington to focus on each of the following?       High priority         How much of a priority, if at all, should creating a diverse, inclusive, and fair community it be for the City of Bloomington to focus on each of the following?       High priority         How much of a priority if at all, should creating a diverse, inclusive, and fair community it be for the City of Bloomington to focus on each of the following?       High priority         Addressing social, economic, and racial equity differences in jobs       High priority       High priority         Addressing social, economic, and racial equity differences in housing       High priority       High priority         Addressing social, economic, and racial equity differences in housing       High priority       High priority         Image: Addressing social, economic, and racial equity differences in housing       High priority       Image: Addressing social, economic, and racial equity         Addressing social, economic, and racial equity differences in housing       High priority       Image: Addressing social, economic, and racial equity         How priority       Image: Addressing social, economic, and racial equity       High priority       Image: Addressing social, economic, and racial equity         Addressing social, economic, and racial equity       High priority       Image: Addressing social, economic, and racial equity         Addressing social, economic, and racial equity		People who identify as transgender		34%
Not welcoming       Not welcoming         How much of a priority, if at all, should Creating a diverse, inclusive, and fair community it be for the City of Bloomington to focus on each of the following?       High priority         Moderate priority       Low priority         Addressing social, economic, and racial equity differences in jobs       High priority         Moderate priority       Low priority         Low priority       Low priority         Addressing social, economic, and racial equity differences in jobs       High priority         Addressing social, economic, and racial equity differences in housing       High priority         Moderate priority       Image: Comparison of the priority         Image: Comparison of the priority differences in housing       High priority         Moderate priority       Image: Comparison of the priority         Image: Comparison of the priority       Image: Comparison of the priority         Image: Comparison of the priority       Image: Comparison of the priority         Image: Comparison of the priority       Image: Comparison of the priority         Image: Comparison of the priority       Image: Comparison of the priority         Image: Comparison of the priority       Image: Comparison of the priority         Image: Comparison of the priority       Image: Comparison of the priority         Image: Comparison of the priority       Image: Compar				29%
How much of a priority, if at all, should Creating a diverse, inclusive, and fair community it be for the City of Bloomington to focus on each of the following?       High priority         Moderate priority       Moderate priority         Image: Addressing social, economic, and racial equity differences in jobs       High priority         Moderate priority       Image: Addressing social, economic, and racial equity differences in housing         Addressing social, economic, and racial equity differences in housing       High priority         Image: Addressing social, economic, and racial equity differences in housing       High priority         Image: Addressing social, economic, and racial equity differences in housing       High priority         Image: Addressing social, economic, and racial equity differences in housing       High priority         Image: Addressing social, economic, and racial equity differences in housing       High priority         Image: Addressing social, economic, and racial equity differences in housing       High priority         Image: Addressing social, economic, and racial equity differences in housing       High priority         Image: Addressing social, economic, and racial equity differences in housing       High priority         Image: Addressing social, economic, and racial equity differences in housing       High priority         Image: Addressing social, economic, and racial equity differences in housing       Image: Addressing social, economic, and racial equity dity <t< td=""><td></td><td></td><td></td><td>20%</td></t<>				20%
it be for the City of Bloomington to focus on each of the following?  Moderate priority Low priority Addressing social, economic, and racial equity differences in jobs  Addressing social, economic, and racial equity differences in housing  Addressing social, economic, and racial equity Low priority Low priority IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII			Not welcoming	16%
Low priority Not a priority Addressing social, economic, and racial equity differences in jobs Moderate priority Low priority Addressing social, economic, and racial equity differences in housing Low priority Low		d Creating a diverse, inclusive, and fair community	High priority	48%
Not a priorityAddressing social, economic, and racial equity differences in jobsHigh priorityModerate priorityLow priorityAddressing social, economic, and racial equity differences in housingHigh priorityModerate priorityModerate priorityLow priorityLow priorityModerate priority <td>focus on each of the following?</td> <td></td> <td>Moderate priority</td> <td>34%</td>	focus on each of the following?		Moderate priority	34%
Addressing social, economic, and racial equity differences in jobs       High priority         Moderate priority       Low priority         Not a priority       Image: Control of the priority         Addressing social, economic, and racial equity differences in housing       High priority         Moderate priority       Image: Control of the priority         Low priority       Image: Control of the priority         Low priority       Image: Control of the priority         Image: Control of the priority       Image: Control of the priority         Image: Control of the priority       Image: Control of the priority         Image: Control of the priority       Image: Control of the priority         Image: Control of the priority       Image: Control of the priority         Image: Control of the priority       Image: Control of the priority         Image: Control of the priority       Image: Control of the priority         Image: Control of the priority       Image: Control of the priority         Image: Control of the priority       Image: Control of the priority         Image: Control of the priority       Image: Control of the priority         Image: Control of the priority       Image: Control of the priority         Image: Control of the priority       Image: Control of the priority         Image: Control of the priority       Image: Control of			Low priority	8%
differences in jobs Moderate priority Low priority Addressing social, economic, and racial equity differences in housing Moderate priority Low priority Low priority			Not a priority	10%
Moderate priority Low priority Addressing social, economic, and racial equity differences in housing Moderate priority Low			High priority	46%
Not a priority     Image: Constraint of the second se			Moderate priority	35%
Addressing social, economic, and racial equity differences in housing Moderate priority Low priority			Low priority	10%
differences in housing Moderate priority			Not a priority	9%
Moderate priority Low priority			High priority	50%
		unrerences in nousing	Moderate priority	32%
Not a priority			Low priority	10%
			Not a priority	8%
Addressing social, economic, and racial equity High priority			High priority	48%

How much of a priority, if a all, should Addressing social, economic, and racial equity is be for the following? Addressing social, economic, and racial equity Addressing
We know the COVID-19 pandemic is challenging in mary ways. Please rate how much of a problem     Address for comployment income     Malor problem     Malor problem     Malor problem       We know the COVID-19 pandemic is challenging in mary ways. Please rate how much of a problem     Loss of income from retirement savings     Malor problem     Malor problem     Malor problem       Malor problem     Loss of income from retirement savings     Malor problem     Malor problem     Malor problem
Addressing social, economic, and racial equity       High priority       58%         Moderate priority       78         Not a priority       78         Addressing social, economic, and racial equity       High priority       58%         Addressing social, economic, and racial equity       High priority       58%         Addressing social, economic, and racial equity       High priority       58%         Addressing social, economic, and racial equity       High priority       58%         Moderate priority       58%       58%         Moderate priority       58%       58%         Not a priority       58%       58%         Moderate priority       58%       58%     <
We know the COVID-19 pandemic is challenging in many ways. Please rate challenging in many ways. Please rate
Moderate priority     28       Low priority     78       Not a priority     98       Addressing social, economic, and racial equity     High priority       differences in the criminal justice system     High priority       Moderate priority     98       Not a priority     98       Not a priority     98       Moderate problem     98    <
Addressing social, economic, and racial equity differences in the criminal justice system       High priority       598         Moderate priority       248         Low priority       98         Hiring more diverse staff       High priority       368         Low priority       368         Not a priority       368         Low priority<
Addressing social, economic, and racial equity       High priority       594         Addressing social, economic, and racial equity       High priority       248         Low priority       98         Not a priority       98         Hiring more diverse staff       High priority       358         Moderate priority       358         Not a priority       358         Moderate priority       358         Moderate priority       358         Moderate priority       328         Low priority       328         Not a priority       328         Moderate problem       318         Moderate problem       318         Not a problem       318         Not a problem       318         Moderate problem       318         Not a problem       328         Minor problem       328
differences in the criminal justice system       Moderate priority       248         Low priority       98         Not a priority       98         Hiring more diverse staff       High priority       358         Low priority       98         Moderate priority       148         Not a priority       128         Moderate priority       128         Moderate priority       128         Not a priority       118         Not a priority       118         Molor problem       118         Molor problem       118         Moderate problem       118         Moderate problem       66         Loss of income from retirement savings       Moderate problem       128         Minor problem       138         Minor problem       138       138         Minor problem       138 <t< td=""></t<>
We know the COVID-19 pandemic is challenging in many ways. Please rate how much of a problem, if a lill, the following are for your household CURRENTLY.       Loss of employment income       Moderate problem       Minor problem       118         We know the COVID-19 pandemic is challenging in many ways. Please rate how much of a problem, if a lill, the following are for your household       Loss of employment income       Major problem       98         Moderate problem       Loss of income from retirement savings       Major problem       118         Moderate problem       138       Moderate problem       138         Moderate problem       138       138       138
Not a priority       98         Hiring more diverse staff       High priority       358         Moderate priority       368         Low priority       368         Low priority       368         Low priority       368         Recruiting diverse people into positions of local government leadership       High priority       428         Moderate priority       328         Low priority       328         Low priority       328         Not a priority       328         Moderate priority       328         Low priority       328         CURRENTLY.       Loss of employment income       Major problem       98         Moderate problem       118       Moderate problem       118         following are for your household       Loss of income from retirement savings       Major problem       68         Moderate problem       128       Moderate problem       128         Loss of income from retirement savings       Major problem       138         Minor problem       138       Moderate problem       1
Hiring more diverse staff       High priority       358         Moderate priority       368         Low priority       148         Not a priority       158         Recruiting diverse people into positions of local government leadership       High priority       428         Moderate priority       328         Low priority       328         Low priority       328         Moderate priority       328         Low priority       338         Not a problem       338         Moderate problem       68         Moderate problem       68         Moderate problem       68         Moderate p
We know the COVID-19 pandemic is challenging in many ways. Please rate how much of a problem, if at all, the following are for your household CURRENTLY.       Loss of employment income       Maderate problem       Maderate problem       98         Moderate problem, if at all, the following are for your household CURRENTLY.       Loss of income from retirement savings       Major problem       118         Moderate problem       Loss of income from retirement savings       Major problem       128         Moderate problem       118       118       118         Moderate problem       128       128
Low priority       148         Not a priority       158         Recruiting diverse people into positions of local government leadership       High priority       423         Moderate priority       228         Low priority       128         Not a priority       148         We know the COVID-19 pandemic is challenging in many ways. Please rate how much of a problem, if at all, the following are for your household CURRENTLY.       Loss of employment income       Major problem       98         Minor problem       118         Moderate problem       118         Moderate problem       138         Not a problem       668         Moderate problem       138         Not a problem       138         Not a problem       138         Minor problem       138         Moderate problem       138         Mo
Not a priority       15%         Recruiting diverse people into positions of local government leadership       High priority       42%         Moderate priority       22%         Low priority       14%         We know the COVID-19 pandemic is challenging in many ways. Please rate how much of a problem, if at all, the following are for your household CURRENTLY.       Loss of employment income       Major problem       9%         Not a problem       11%         Moderate problem       13%         Not a problem       66%         Loss of income from retirement savings       Major problem       6%         Moderate problem       13%         Not a problem       13%         Not a problem       6%         Moderate problem       13%         Not a problem       13%         Not a problem       13%         Moderate problem       6%         Moderate problem       13%         Moderate problem       13%         Not a problem       13%         Moderate problem       13%         Moderate problem       13%         Moderate problem       6%         Motor problem       13%         Motor problem       13%         Motor problem       13
Recruiting diverse people into positions of local government leadership       High priority       428         Moderate priority       328         Low priority       128         Not a priority       148         We know the COVID-19 pandemic is challenging in many ways. Please rate how much of a problem, if at all, the following are for your household CURRENTLY.       Loss of employment income       Major problem       98         Moderate problem, if at all, the following are for your household CURRENTLY.       Loss of employment income       Moderate problem       118         Moderate problem       138       Moderate problem       138         Loss of income from retirement savings       Major problem       668         Moderate problem       128         Minor problem       138         Moderate problem       618         Moderate problem       618         Moderate problem       138         Moderate problem       618         Moderate problem       138         Moderate problem       138         Moderate problem       618         Moderate problem       <
government leadership       Moderate priority       32%         Low priority       12%         Not a priority       14%         We know the COVID-19 pandemic is challenging in many ways. Please rate how much of a problem, if at all, the following are for your household CURRENTLY.       Loss of employment income       Major problem       9%         Not a problem, if at all, the following are for your household CURRENTLY.       Loss of employment income       Moderate problem       11%         Not a problem       I       13%         Loss of income from retirement savings       Major problem       66%         Moderate problem       12%         Minor problem       12%         Minor problem       12%         Minor problem       12%         Minor problem       13%         Minor problem       12%         Minor problem       13%         Minor problem       6%         Minor problem       6%
Moderate priority 32% Low priority 12% Not a priority 14% We know the COVID-19 pandemic is challenging in many ways. Please rate how much of a problem, if at all, the following are for your household CURRENTLY. Loss of employment income Major problem 11% Moderate problem 13% Loss of income from retirement savings Major problem 66% Loss of income from retirement savings Major problem 13% Moderate problem 13% Not a problem 13% Moderate problem 13%
Not a priority       14%         We know the COVID-19 pandemic is challenging in many ways. Please rate how much of a problem, if at all, the following are for your household CURRENTLY.       Loss of employment income       Major problem       11%         Minor problem       11%       Moderate problem       11%         Loss of income from retirement savings       Major problem       66%         Moderate problem       12%         Minor problem       13%         Loss of income from retirement savings       Major problem       12%         Minor problem       13%         Moderate problem       13%         Loss of income from retirement savings       Major problem       6%         Moderate problem       13%         Moderate problem       13%         Moderate problem       13%         Moderate problem       6%         Moderate problem       13%         Minor problem       13%         Moderate problem       13%         Minor problem       6%         Minor problem       6%         Motor a problem       6%
We know the COVID-19 pandemic is challenging in many ways. Please rate how much of a problem, if at all, the following are for your household CURRENTLY.       Loss of employment income       Major problem       118         Minor problem       Minor problem       138         Loss of income from retirement savings       Major problem       668         Moderate problem       128         Minor problem       138         Loss of income from retirement savings       Major problem       128         Minor problem       138       138         Moderate problem       138       668         Loss of income from retirement savings       Major problem       138         Minor problem       138       668       668         Moderate problem       138       668       668         Moderate problem       138       68       68         Minor problem       138       68       698
challenging in many ways. Please rate       how much of a problem, if at all, the       Moderate problem       11%         following are for your household       Minor problem       13%         CURRENTLY.       Minor problem       66%         Loss of income from retirement savings       Major problem       6%         Moderate problem       12%         Minor problem       13%         Loss of income from retirement savings       Major problem       6%         Moderate problem       12%         Minor problem       13%
how much of a problem, if at all, the following are for your household CURRENTLY.       Moderate problem       11%         Minor problem       13%         Not a problem       66%         Loss of income from retirement savings       Major problem       68%         Minor problem       13%         Not a problem       68%         Minor problem       69%
CURRENTLY.       Minor problem       13%         Not a problem       66%         Loss of income from retirement savings       Major problem         Moderate problem       12%         Minor problem       13%         Out a problem       69%
Loss of income from retirement savings Major problem 6% Moderate problem 12% Minor problem 13% Not a problem 69%
Moderate problem     12%       Minor problem     13%       Not a problem     69%
Minor problem 13% Not a problem 69%
Not a problem 69%
Loss of housing Major problem 2%
Moderate problem 4%
Minor problem 4%
Not a problem 90%

e know the COVID-19 pandemic is allenging in many ways. Please rate	Lack of paid sick leave or time off benefits from employer	Major problem	4
now much of a problem, if at all, the following are for your household	employer	Moderate problem	5
CURRENTLY.		Minor problem	9
		Not a problem	78
n general, how many times do you:	Access the internet from your home using a computer, laptop or tablet computer	Several times a day	79
	computer, raptop or tablet computer	Once a day	9
		A few times a week	5
		Every few weeks	:
		Less often or never	Ę
	Access the internet from your cell phone	Several times a day	7 9
		Once a day	
		A few times a week	
		Every few weeks	
		Less often or never	1
	Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	Several times a day	4
		Once a day	1
		A few times a week	1
		Every few weeks	
		Less often or never	2
	Use or check email	Several times a day	7
		Once a day	1
		A few times a week	
		Every few weeks	
		Less often or never	
	Share your opinions online	Several times a day	1
		Once a day	
		A few times a week	1
		Every few weeks	1
		Less often or never	5
	Shop online	Several times a day	
		Once a day	

In general, how many times do you:	Shop online			200
		A few times a week		32%
		Every few weeks		36%
		Less often or never		18%
	Would you say that in general your health is:	Excellent		22%
		Very good		46%
		Good		24%
		Fair		7%
		Poor		1%
	What impact, if any, do you think the economy will	Very positive		7%
	have on your family income in the next 6 months? Do you think the impact will be:	Somewhat positive		24%
		Neutral		50%
		Somewhat negative		17%
		Very negative		3%
	How many years have you lived in Bloomington?	Less than 2 years		9%
		2-5 years		22%
		6-10 years		13%
		11-20 years		15%
		More than 20 years		41%
	Which best describes the building you live in?	One family house detached from any other houses		58%
		Building with two or more homes (duplex, townhome, apa		41%
		Mobile home		0%
		Other		1%
	Do you rent of own your home?	Rent		32%
		Own		68%
		Less than \$500		7%
	the place you live (including rent, mortgage payment, property tax, property insurance and	\$500 to \$999		13%
	homeowners' association (HOA) fees)?	\$1,000 to \$1,499		34%
		\$1,500 to \$1,999		25%
		\$2,000 to \$2,499		11%
		\$2,500 to \$2,999		4%
		\$3,000 to \$3,499		3%
			-	

payment, property tax, property insurance and homeowners' association (HOA) fees)?	\$3,500 or more	2%
Do any children 17 or under live in your household?	No	72%
	Yes	28%
Are you or any other members of your household aged 65 or older?	No	64%
aged 65 or older?	Yes	36%
How much do you anticipate your household's total income before taxes will be for the current	Less than \$25,000	8%
year? (Please include in your total income money from all sources for all persons living in your	\$25,000 to \$49,999	21%
household.)	\$50,000 to \$74,999	17%
	\$75,000 to \$99,999	14%
	\$100,000 to \$149,999	21%
	\$150,000 or more	18%
Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic or Latino	93%
	Yes, I consider myself to be Spanish, Hispanic or Latino	7%
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native	4%
indicate what race you consider yoursen to be.	Asian, Asian Indian or Pacific Islander	6%
	Black or African American	5%
	White	87%
	Other	6%
In which category is your age?	18-24 years	3%
	25-34 years	21%
	35-44 years	17%
	45-54 years	17%
	55-64 years	10%
	65-74 years	16%
	75 years or older	16%
What is your gender?	Female	53%
	Male	46%
	Identify another way	1%

## **Full trends**

This table contains the trends over time for the City of Bloomington. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2020 and 2021 surveys is greater than five percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

		2012	2013	2014	2015	2016	2017	2018	2019	2020	2021
Please rate each of the following	Bloomington as a place to live	93%	95%	94%	94%	90%	95%	93%	91%	92%	91%
aspects of quality of life in Bloomington.	Your neighborhood as a place to live	85%	86%	88%	86%	86%	90%	88%	87%	86%	88%
	Bloomington as a place to raise children	87%	87%	89%	89%	82%	88%	87%	86%	85%	86%
	Bloomington as a place to work	83%	84%	85%	82%	82%	87%	87%	83%	83%	82%
	Bloomington as a place to visit			80%	80%	77%	79%	80%	78%	76%	77%
	Bloomington as a place to retire	76%	74%	69%	73%	69%	73%	72%	67%	74%	74%
	The overall quality of life in Bloomington	90%	90%	88%	91%	85%	92%	89%	86%	88%	90%
	Sense of community	72%	73%	64%	64%	59%	65%	66%	62%	62%	65%
Please rate each of the following characteristics as they relate to	Overall economic health of Bloomington			83%	81%	79%	84%	83%	83%	79%	78%
Bloomington as a whole.	Overall quality of the transportation system (auto, bicycle, foot, bu.									71%	71%
	Overall design or layout of Bloomington's residential and commerc			73%	76%	73%	76%	77%	76%	75%	77%
	Overall quality of the utility infrastructure in Bloomington (water,									86%	88%
	Overall feeling of safety in Bloomington			87%	87%	87%	87%	86%	87%	81%	80%
	Overall quality of natural environment in Bloomington	86%	88%	87%	90%	87%	89%	89%	87%	89%	89%
	Overall quality of parks and recreation opportunities									89%	89%
	Overall health and wellness opportunities in Bloomington			81%	82%	79%	83%	81%	80%	82%	84%
	Overall opportunities for education, culture and the arts			83%	83%	79%	83%	82%	81%	79%	81%
	Residents' connection and engagement with their community									59%	58%
Please indicate how likely or unlikely you are to do each of the	Recommend living in Bloomington to someone who asks	94%	94%	93%	95%	89%	95%	94%	91%	92%	90%
following.	Remain in Bloomington for the next five years	89%	89%	86%	89%	86%	89%	87%	85%	85%	87%
Please rate how safe or unsafe you feel:	In your neighborhood during the day	96%	96%	97%	95%	94%	97%	94%	96%	96%	96%
	In Bloomington's commercial areas during the day	92%	95%	93%	94%	91%	92%	93%	87%	92%	88%
	From property crime	75%	74%							83%	75%
	From violent crime	86%	84%							87%	84%
	From fire, flood or other natural disaster									92%	92%
Please rate the job you feel the Bloomington community does at	Making all residents feel welcome									75%	79%
each of the following.	Attracting people from diverse backgrounds									71%	79%

Please rate the job you feel the Bloomington community does at	Valuing/respecting residents from diverse backgrounds									72%	75%
each of the following.	Taking care of vulnerable residents (elderly, disabled, homeless, et									69%	72%
Please rate each of the following characteristics as they relate to	Overall quality of business and service establishments in Blooming.	80%	79%	77%	80%	74%	78%	76%	77%	83%	85%
Bloomington as a whole.	Variety of business and service establishments in Bloomington									74%	76%
	Vibrancy of shopping areas			70%	72%	70%	70%	66%	65%	64%	64%
	Employment opportunities	62%	66%	63%	70%	64%	76%	73%	72%	71%	75%
	Shopping opportunities	84%	84%	88%	87%	84%	86%	84%	86%	79%	77%
	Cost of living in Bloomington			59%	61%	58%	64%	56%	54%	58%	56%
	Overall image or reputation of Bloomington	85%	85%	83%	83%	76%	81%	81%	80%	79%	75%
Please rate each of the following characteristics as they relate to	Traffic flow on major streets	62%	63%	65%	63%	64%	64%	64%	58%	73%	73%
Bloomington as a whole.	Ease of travel by car in Bloomington	76%	77%	76%	74%	77%	75%	77%	73%	84%	84%
	Ease of travel by public transportation in Bloomington	64%	66%	47%	44%	56%	56%	58%	53%	55%	50%
	Ease of travel by bicycle in Bloomington	68%	64%	57%	52%	56%	61%	60%	59%	65%	63%
	Ease of walking in Bloomington	74%	76%	70%	70%	72%	74%	72%	71%	74%	74%
	Well-planned residential growth									66%	63%
	Well-planned commercial growth									61%	63%
	Well-designed neighborhoods									72%	72%
	Public places where people want to spend time			78%	76%	72%	76%	76%	77%	69%	74%
	Variety of housing options	76%	74%	74%	76%	70%	73%	67%	69%	69%	68%
	Availability of affordable quality housing	61%	63%	62%	65%	58%	55%	52%	50%	48%	48%
	Overall quality of new development in Bloomington	75%	75%	67%	63%	66%	69%	64%	65%	63%	64%
	Overall appearance of Bloomington	80%	79%	82%	80%	78%	84%	83%	81%	76%	74%
	Cleanliness of Bloomington	84%	82%	82%	79%	82%	84%	83%	81%	82%	83%
	Water resources (beaches, lakes, ponds, riverways, etc.)									84%	85%
	Air quality	81%	84%	87%	86%	85%	87%	86%	85%	91%	89%
	Availability of paths and walking trails	74%	77%	78%	74%	75%	79%	74%	76%	84%	87%
	Fitness opportunities (including exercise classes and paths or trail			80%	81%	77%	80%	76%	77%	81%	85%
	Recreational opportunities	81%	80%	78%	79%	79%	79%	79%	79%	79%	81%
	Availability of affordable quality food	75%	78%	75%	78%	74%	78%	75%	78%	78%	77%
	Availability of affordable quality health care	72%	74%	76%	78%	78%	76%	75%	75%	74%	75%
	Availability of preventive health services	77%	80%	78%	78%	78%	79%	77%	77%	75%	77%
	Availability of affordable quality mental health care			62%	62%	64%	63%	63%	64%	63%	58%
	Opportunities to attend cultural/arts/music activities	67%	72%	75%	70%	68%	74%	74%	74%	68%	66%
	Community support for the arts									72%	68%
									72		

Please rate each of the following characteristics as they relate to	Availability of affordable quality childcare/preschool	62%	59%	71%	70%	66%	68%	58%	66%	61%	61%
Bloomington as a whole.	K-12 education	82%	83%	82%	83%	75%	83%	81%	81%	73%	74%
	Adult educational opportunities			81%	73%	72%	81%	79%	78%	74%	78%
	Sense of civic/community pride									64%	65%
	Neighborliness of residents in Bloomington			64%	64%	64%	68%	69%	68%	67%	69%
	Opportunities to participate in social events and activities	73%	72%	67%	62%	63%	69%	71%	67%	63%	63%
	Opportunities to attend special events and festivals			76%	71%	70%	75%	79%	74%	63%	63%
	Opportunities to volunteer	80%	78%	78%	74%	74%	79%	75%	73%	69%	78%
	Opportunities to participate in community matters	73%	73%	71%	64%	64%	71%	71%	68%	64%	67%
	Openness and acceptance of the community toward people of diver.	75%	77%	65%	68%	66%	74%	69%	67%	61%	68%
Please indicate whether or not you have done each of the following in	Contacted the City of Bloomington (in-person, phone, email or web	43%	42%	48%	42%	45%	47%	47%	45%	47%	50%
the last 12 months.	Contacted Bloomington elected officials (in-person, phone, email o			15%	15%	17%	17%	17%	16%	14%	18%
	Attended a local public meeting (of local elected officials like City C	20%	18%	14%	15%	19%	17%	17%	17%	17%	15%
	Watched (online or on television) a local public meeting	37%	33%	24%	25%	27%	23%	25%	24%	36%	28%
	Volunteered your time to some group/activity in Bloomington	39%	40%	35%	35%	36%	33%	34%	31%	30%	25%
	Campaigned or advocated for a local issue, cause or candidate			18%	19%	20%	22%	20%	19%	15%	16%
	Voted in your most recent local election	79%	88%							78%	88%
	Used bus, rail, or other public transportation instead of driving			41%	37%	34%	38%	39%	37%	29%	18%
	Carpooled with other adults or children instead of driving alone			41%	43%	47%	46%	48%	46%	40%	41%
	Walked or biked instead of driving			54%	54%	54%	55%	51%	50%	58%	64%
Please rate the quality of each of the following services in	Public information services	75%	76%	78%	75%	75%	78%	79%	75%	77%	80%
Bloomington.	Economic development	69%	70%	72%	73%	68%	77%	71%	71%	70%	74%
	Traffic enforcement	77%	78%	74%	74%	73%	78%	76%	73%	73%	73%
	Traffic signal timing	59%	59%	57%	61%	59%	64%	65%	61%	64%	63%
	Street repair	56%	47%	36%	51%	57%	56%	51%	46%	60%	58%
	Street cleaning	76%	73%	70%	76%	75%	79%	73%	73%	80%	86%
	Street lighting	71%	71%	69%	69%	72%	76%	71%	70%	73%	74%
	Snow removal	78%	78%	77%	84%	81%	82%	76%	77%	82%	85%
	Sidewalk maintenance	68%	57%	62%	65%	64%	72%	66%	64%	68%	71%
	Bus or transit services	67%	66%	58%	67%	67%	70%	67%	65%	63%	64%
	Land use, planning and zoning	67%	65%	69%	66%	63%	71%	66%	64%	66%	65%
	Code enforcement (weeds, abandoned buildings, etc.)	59%	60%	63%	62%	57%	60%	62%	58%	61%	61%
	Affordable high-speed internet access									58%	63%
	Garbage collection	89%	88%	85%	81%	86%	80%	80%	77%	80%	83%
									74		

Biownington.       Sover sorvices       Sover s	Please rate the quality of each of the following services in	Drinking water	90%	89%	88%	91%	90%	91%	90%	91%	91%	93%
Retring and management of a set of	-	Sewer services	88%	88%	86%	89%	88%	90%	88%	88%	91%	93%
Price services         point s		Storm water management (storm drainage, dams, levees, etc.)	80%	79%	78%	82%	80%	81%	80%	75%	87%	92%
Preservation       Res 20 8 0 8 0 8 0 8 0 8 0 8 0 8 0 8 0 8 0		Utility billing			80%	81%	77%	77%	75%	75%	80%	80%
Animal control         No 70 1 70 1 70 70 70 70 70 70 70 70 70 70 70 70 70		Police services	89%	90%	89%	88%	90%	93%	90%	90%	85%	88%
Anbulance or emergency maical services       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91       91 <td< th=""><th></th><th>Crime prevention</th><th>84%</th><th>83%</th><th>83%</th><th>81%</th><th>84%</th><th>84%</th><th>82%</th><th>84%</th><th>79%</th><th>78%</th></td<>		Crime prevention	84%	83%	83%	81%	84%	84%	82%	84%	79%	78%
Preservation of natural areas (open space and green belts)         54: 54: 55: 56: 66: 65: 65: 67: 67: 67: 67: 67: 67: 70: 70: 70: 70: 70: 70: 70: 70: 70: 7		Animal control	78%	76%	73%	76%	73%	80%	76%	75%	82%	86%
Preservation and education       64: 87: 87: 88: 87: 87: 84: 82: 90         Fire prevention and education       75: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 72: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 74: 75: 75: 74: 75: 75: 74: 75: 75: 75: 75: 75: 75: 75: 75: 75: 75		Ambulance or emergency medical services	95%	94%	93%	95%	95%	93%	94%	94%	90%	94%
Preservation of natural areas (sprives that prepare the community of a 734 754 754 734 734 734 734 734 734 734 734 734 73		Fire services	95%	94%	95%	95%	96%	96%	96%	97%	92%	97%
Preservation of natural areas (open space and greenbelts)         96, 70, 70, 70, 70, 70, 70, 70, 70, 70, 70		Fire prevention and education	86%	87%	88%	83%	85%	87%	87%	84%	82%	90%
Plase rate the following control incursion (purplex outs greenoticy)         Sign of the service of the servi		Emergency preparedness (services that prepare the community for	75%	75%	75%	74%	72%	78%	76%	73%	74%	82%
Please rate the following categories of Bloomington government performance.         The value of services for the taxes paid to Bloomington the versal direction that Bloomington is taking         74         73         74         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75         75		Preservation of natural areas (open space and greenbelts)	78%	78%	75%	79%	76%	80%	76%	77%	83%	87%
Please rate the following government performance.         The value of services for the taxes paid to Bloomington the overall direction that Bloomington government does at welcoming resident welcoming the job Bloomington government does at welcoming resident welcoming the job Bloomington government does at welcoming resident welcoming the ipote services for the taxes paid to Bloomington         The value of services for the taxes paid to Bloomington the overall direction that Bloomington is taking         Total value of value val		Bloomington open space			73%	75%	72%	77%	73%	72%	82%	80%
Please rate the following operation of Bloomington government performance.         Please rate the following operation government does at welcoming resident invol.         65.         66.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73.         73. <th73.< th="" th<=""><th></th><th>Recycling</th><th>89%</th><th>89%</th><th>86%</th><th>83%</th><th>86%</th><th>80%</th><th>80%</th><th>77%</th><th>84%</th><th>81%</th></th73.<>		Recycling	89%	89%	86%	83%	86%	80%	80%	77%	84%	81%
Recreation programs or classes         Site Site Site Site Site Site Site Site		Yard waste pick-up	85%	85%	83%	81%	84%	78%	78%	77%	86%	86%
Interaction programment         Recreation centers or facilities         93         93         91         74         73         74         75         74           Health services         Overall customer service by Bloomington employees (police, recept).         84         83         82         82         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83		City parks	91%	90%	87%	89%	87%	89%	88%	91%	89%	87%
Health services         79% 82% 81% 82% 79% 81% 79% 78% 78% 80%           Overall customer service by Bloomington employees (police, recept.)         84% 83% 82% 81% 79% 81% 79% 78% 78% 80%           Please rate the following categories of Bloomington government performance.         The value of services for the taxes paid to Bloomington         70% 72% 65% 65% 63% 73% 63% 63% 70% 66%           The value of services for the taxes paid to Bloomington         70% 72% 65% 65% 63% 73% 63% 63% 63% 66%         66%           The overall direction that Bloomington is taking         74% 73% 74% 71% 70% 75% 72% 70% 70% 67%         66%           Overall confidence in Bloomington government does at welcoming resident invol.         65% 65% 66% 61% 65% 66% 61% 66% 61% 66% 61%           Generally acting in the best interest of the community         65% 65% 66% 71% 66% 65% 66% 61% 66% 61% 66%           Being open and transparent to the public         66%         66% 71% 65% 66% 71% 65% 66% 71%           Informing residents about issues facing the community         70% 72% 66% 66% 71% 65% 66% 71% 65% 66% 71%           Treating all residents fairly         70% 62% 68% 72% 66% 66% 71% 65% 66% 71% 65% 66% 71%           Overall, how would you rate the quality of the services provideed         The City of Bloomington         68% 67% 65% 66% 66% 71% 65% 66% 71% 65% 66% 71% 65% 66% 71% 65% 66% 71% 65% 66% 71% 65% 66% 71% 65% 66% 71% 65% 66% 71% 65% 66% 71% 65% 66% 71% 65% 66% 71% 65% 66% 71% 65% 66% 71% 65% 66% 71% 65% 66% 71% 65% 66% 71% 65% 66% 71% 65% 66% 71% 65% 66% 71% 65% 66% 71% 65% 66% 71% 65% 66% 71% 65% 6		Recreation programs or classes	85%	86%	83%	78%	77%	79%	82%	79%	78%	86%
Number of the service by Bloomington employees (police, recet.         84         83         82         84         83         82         84         83         82         84         83         82         84         83         82         84         83         82         84         83         82         84         83         82         84         83         82         84         83         82         84         83         82         84         83         82         84         83         82         84         83         82         84         83         82         84         83         82         84         83         82         84         83         82         84         83         82         84         83         82         84         83         82         84         83         82         84         83         82         84         83         82         84         83         82         84         83         82         84         83         82         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83         83<		Recreation centers or facilities	83%	83%	81%	76%	74%	77%	74%	75%	71%	74%
Please rate the following categories of Bloomington government performance.       The value of services for the taxes paid to Bloomington       70% 72% 65% 65% 66% 73% 63% 63% 70% 66%         The overall direction that Bloomington is taking       74% 73% 74% 71% 70% 75% 72% 70% 70% 67%         The job Bloomington government does at welcoming resident invol       65% 65% 60% 57% 58% 66% 65% 62% 62% 64%         Overall confidence in Bloomington government       68% 65% 65% 65% 65% 66% 67%         Generally acting in the best interest of the community       72% 66% 66% 71% 66% 67% 66% 70%         Being nonest       74% 67% 67% 72% 70% 70% 66%         Informing residents about issues facing the community       66% 65% 66% 71% 66% 67%         Treating all residents fairly       70% 62% 66% 72% 67% 65% 66% 72%         Treating residents with respect       73% 72% 70% 62% 66% 87% 82% 81% 80%         Overall, how would you rate the quality of the services provided by each of the following?       The City of Bloomington         Please rate how important, if at all, you think it is for the Bloomington community to focus       Overall economic health of Bloomington         Overall quality of the transportation system (auto, bicycle, foct, bu.       09% 89% 91% 90% 90% 89% 93% 88%		Health services	79%	82%	81%	82%	79%	81%	79%	78%	78%	80%
categories of Bloomington government performance.         The overall direction that Bloomington is taking         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%         74%		Overall customer service by Bloomington employees (police, recept.	84%	83%	82%	81%	79%	85%	85%	82%	86%	88%
government performance.       The overall direction that Bloomington is taking       74% 73% 74% 71% 70% 75% 72% 70% 70% 67%         The job Bloomington government does at welcoming resident invol.       65% 65% 60% 57% 58% 66% 65% 66% 67%         Overall confidence in Bloomington government       66% 65% 65% 66% 65% 66% 67%         Generally acting in the best interest of the community       74% 73% 74% 71% 70% 67% 72% 70% 66% 67%         Being open and transparent to the public       74% 67% 67% 67% 72% 70% 66% 67% 66%         Informing residents about issues facing the community       74% 73% 74% 71% 70% 62% 68% 72% 70% 66% 67%         Overall, how would you rate the full residents fairly       71% 73% 74% 71% 70% 62% 68% 72% 70% 65% 66% 72%         Overall, how would you rate the full residents fairly       71% 62% 68% 72% 67% 65% 66% 72%         The Ederal Government       88% 87% 65% 65% 65% 64% 46% 41% 40% 53%         Please rate how important, if at all, you think it is for the Bloomington (health of Bloomington)       88% 87% 65% 65% 65% 66% 46% 41% 40% 53%         Overall quality of the transportation system (auto, bicycle, foot, bu.       73% 74% 74% 74% 74% 74% 74% 74% 74% 74% 74		The value of services for the taxes paid to Bloomington	70%	72%	65%	65%	68%	73%	63%	63%	70%	66%
Note that the services provided by each of the following?         Interface of the following?         Inthefore of the following? <thinterface of="" t<="" th=""><th></th><th>The overall direction that Bloomington is taking</th><th>74%</th><th>73%</th><th>74%</th><th>71%</th><th>70%</th><th>75%</th><th>72%</th><th>70%</th><th>70%</th><th>67%</th></thinterface>		The overall direction that Bloomington is taking	74%	73%	74%	71%	70%	75%	72%	70%	70%	67%
Image: Problem in the best interest of the community         Image: Problem interest of the community         Problem		The job Bloomington government does at welcoming resident invol	65%	65%	60%	57%	58%	66%	65%	62%	62%	64%
Defend of the following?         Defend		Overall confidence in Bloomington government			68%	65%	65%	68%	68%	65%	66%	67%
Being open and transparent to the public       Estimation       Estimatio		Generally acting in the best interest of the community			72%	68%	66%	71%	68%	65%	68%	70%
Informing residents about issues facing the community       63%       68%         Informing residents about issues facing the community       70%       62%       68%       72%       65%       66%       72%         Treating all residents fairly       Treating residents with respect       70%       62%       68%       72%       65%       66%       72%         Overall, how would you rate the quality of the services provided by each of the following?       The City of Bloomington       88%       87%       85%       86%       87%       82%       81%       80%         Please rate how important, if at all, you think it is for the Bloomington community to focus       0verall quality of the transportation system (auto, bicycle, foot, bu.       89%       89%       91%       90%       90%       93%       88%         Note the to be		Being honest			74%	67%	67%	72%	70%	66%	67%	68%
Interfining residents door isone reeing are community       70% 62% 68% 72% 67% 65% 66% 72%         Treating all residents fairly       70% 62% 68% 72% 67% 65% 66% 72%         Treating residents with respect       73% 74%         Overall, how would you rate the quality of the services provided by each of the following?       The City of Bloomington         The Federal Government       49% 51% 41% 49% 50% 46% 46% 41% 40% 53%         Please rate how important, if at all, you think it is for the Bloomington community to focus       Overall economic health of Bloomington system (auto, bicycle, foot, bu         Overall quality of the transportation system (auto, bicycle, foot, bu       73% 70%		Being open and transparent to the public									65%	66%
Image: constraint of the following?       The City of Bloomington       State of the following?       State of the following?       The City of Bloomington       State of the following?       State of the f		Informing residents about issues facing the community									63%	68%
Overall, how would you rate the quality of the services provided by each of the following?       The City of Bloomington       88% 87% 85% 86% 84% 86% 87% 82% 81% 80%         Please rate how important, if at all, you think it is for the Bloomington community to focus       Overall economic health of Bloomington       89% 89% 91% 90% 90% 89% 93% 88%         Overall quality of the transportation system (auto, bicycle, foot, bu.       73% 70%		Treating all residents fairly			70%	62%	68%	72%	67%	65%	66%	72%
quality of the services provided by each of the following?The Federal Government49% 51% 41% 49% 50% 46% 46% 41% 40% 53%Please rate how important, if at all, you think it is for the Bloomington community to focusOverall economic health of Bloomington89% 89% 91% 90% 90% 89% 93% 88%Overall quality of the transportation system (auto, bicycle, foot, bu.73% 70%		Treating residents with respect									73%	74%
each of the following?The Federal Government49% 51% 41% 49% 50% 46% 46% 41% 40% 53%Please rate how important, if at all, you think it is for the Bloomington community to focusOverall economic health of Bloomington89% 89% 91% 90% 90% 89% 93% 88%Overall quality of the transportation system (auto, bicycle, foot, bu.73% 70%		The City of Bloomington	88%	87%	85%	86%	84%	86%	87%	82%	81%	80%
all, you think it is for the       Overall quality of the transportation system (auto, bicycle, foot, bu         Bloomington community to focus       Overall quality of the transportation system (auto, bicycle, foot, bu		The Federal Government	49%	51%	41%	49%	50%	46%	46%	41%	40%	53%
Bloomington community to focus         Overall quality of the transportation system (auto, bicycle, foot, bu         73% 70%	-	Overall economic health of Bloomington			89%	89%	91%	90%	90%	89%	93%	88%
	Bloomington community to focus	Overall quality of the transportation system (auto, bicycle, foot, bu.									73%	70%

Please rate how important, if at all, you think it is for the	Overall design or layout of Bloomington's residential and commerc			76%	76%	75%	74%	76%	76%	65%	70%
Bloomington community to focus on each of the following in the	Overall quality of the utility infrastructure in Bloomington (water,									87%	86%
coming two years.	Overall feeling of safety in Bloomington			93%	92%	91%	93%	93%	91%	93%	91%
	Overall quality of natural environment in Bloomington			83%	84%	84%	86%	88%	84%	84%	83%
	Overall quality of parks and recreation opportunities									81%	83%
	Overall health and wellness opportunities in Bloomington			69%	75%	73%	73%	74%	70%	73%	73%
	Overall opportunities for education, culture and the arts			75%	79%	75%	76%	78%	72%	72%	69%
	Residents' connection and engagement with their community			74%	76%	77%	76%	78%	73%	68%	69%
In general, how many times do	Access the internet from your home using a computer, laptop or ta									92%	94%
you:	Access the internet from your cell phone									87%	88%
	Visit social media sites such as Facebook, Twitter, Nextdoor, etc.									76%	72%
	Use or check email									94%	95%
	Share your opinions online									30%	28%
	Shop online									47%	45%
	Would you say that in general your health is:			66%	66%	65%	65%	65%	63%	69%	68%
	What impact, if any, do you think the economy will have on your fa	25%	27%	29%	39%	28%	37%	33%	29%	15%	31%

# Methods (open participation)

As part of its participation in The National Community Survey[™] (The NCS[™]), the City of Bloomington conducted a survey of 3,600 residents. Survey invitations were mailed to randomly selected households and data were collected from April 20, 2021 to June 8, 2021. The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Bloomington. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lived and also a question about where they heard about the survey. The open participation survey was open to all city residents and became available on May 25, 2021. The survey remained open for 3 weeks and there were 136 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2010 Census and 2017 American Community Survey estimates for adults in the City of Bloomington. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the open participation survey are presented in the following table.

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf

		Unweighted	Weighted	Target*
Age	18-34	10%	27%	27%
	35-54	38%	32%	32%
	55+	53%	41%	41%
Area	District 1	34%	25%	25%
	District 2	23%	23%	23%
	District 3	26%	26%	26%
	District 4	17%	26%	26%
Hispanic origin	Not Spanish, Hispanic or Latino	96%	93%	93%
	Spanish, Hispanic or Latino	4%	7%	7%
Housing tenure	Own	93%	68%	68%
	Rent	7%	32%	32%
Housing type	Attached	19%	41%	41%
	Detached	81%	59%	59%
Race & Hispanic	Not white alone	16%	23%	23%
origin	White alone, not Hispanic or Latino	84%	77%	77%
Sex	Female	50%	52%	52%
	Male	50%	48%	48%
Sex/age	Female 18-34	5%	13%	13%
	Female 35-54	18%	16%	16%
	Female 55+	26%	23%	23%
	Male 18-34	5%	14%	14%
	Male 35-54	20%	16%	16%
	Male 55+	26%	18%	18%

# **Open participation survey results**

This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

	In which area of Bloomington do you live? (Please refer to the map above)	Area 1		25%
		Area 2		23%
		Area 3		26%
		Area 4		26%
		None of these/ I don't live in Bloomington		0%
Please rate each of the following aspects of quality of life in	Bloomington as a place to live	Excellent		30%
Bloomington.		Good		55%
		Fair		15%
		Poor		1%
	Your neighborhood as a place to live	Excellent		34%
		Good		57%
		Fair		98
		Poor		1%
	Bloomington as a place to raise children	Excellent		28%
		Good		46%
		Fair		23%
		Poor		3%
	Bloomington as a place to work	Excellent		34%
		Good		39%
		Fair		23%
		Poor		4%
	Bloomington as a place to visit	Excellent		19%
		Good		53%
		Fair		26%
		Poor		3%
	Bloomington as a place to retire	Excellent		19%
		Good		26%
		Fair		23%

Please rate each of the following aspects of quality of life in	Bloomington as a place to retire	Poor		31%
Bloomington.	The overall quality of life in Bloomington	Excellent		22%
		Good		59%
		Fair		18%
		Poor		1%
	Sense of community	Excellent		12%
		Good		36%
		Fair		37%
		Poor		15%
Please rate each of the following characteristics as they relate to	Overall economic health of Bloomington	Excellent		16%
Bloomington as a whole.		Good		58%
		Fair		21%
		Poor	1	4%
	Overall quality of the transportation system (auto, bicycle, foot, bus) in Bloomington	Excellent	L	8%
	bicycle, root, busy in bioonnington	Good		40%
		Fair		35%
		Poor		17%
	Overall design or layout of Bloomington's residential and commercial areas (e.g., homes,	Excellent		12%
	buildings, streets, parks, etc.)	Good		55%
		Fair		29%
		Poor		4%
	Overall quality of the utility infrastructure in Bloomington (water, sewer, storm water,	Excellent		35%
	electric/gas)	Good		48%
		Fair		17%
		Poor		0%
	Overall feeling of safety in Bloomington	Excellent		18%
		Good		55%
		Fair		18%
		Poor		9%
	Overall quality of natural environment in Bloomington	Excellent		35%
		Good		45%
		Fair		16%
			79	

Please rate each of the following	Overall quality of natural environment in		
characteristics as they relate to	Bloomington	Poor	4%
Bloomington as a whole.	Overall quality of parks and recreation opportunities	Excellent	32%
		Good	52%
		Fair	14%
		Poor	1%
	Overall health and wellness opportunities in Bloomington	Excellent	21%
	2.000	Good	55%
		Fair	18%
		Poor	6%
	Overall opportunities for education, culture and the	Excellent	24%
	arts	Good	46%
		Fair	21%
		Poor	9%
	Residents' connection and engagement with their	Excellent	14%
	community	Good	43%
		Fair	31%
		Poor	12%
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Bloomington to someone who asks	Very likely	36%
		Somewhat likely	47%
		Somewhat unlikely	6%
		Very unlikely	11%
	Remain in Bloomington for the next five years	Very likely	66%
		Somewhat likely	17%
		Somewhat unlikely	5%
		Very unlikely	12%
Please rate how safe or unsafe you	In your neighborhood during the day	Very safe	67%
feel:		Somewhat safe	21%
		Neither safe nor unsafe	2%
		Somewhat unsafe	8%
		Very unsafe	2%
	In Bloomington's commercial areas during the day	Very safe	54%

Please rate how safe or unsafe you feel:	In Bloomington's commercial areas during the day	Neither safe nor unsafe	8%
		Somewhat unsafe	6%
		Very unsafe	2%
	From property crime	Very safe	21%
		Somewhat safe	50%
		Neither safe nor unsafe	14%
		Somewhat unsafe	8%
		Very unsafe	7%
	From violent crime	Very safe	53%
		Somewhat safe	24%
		Neither safe nor unsafe	10%
		Somewhat unsafe	6%
		Very unsafe	6%
	From fire, flood or other natural disaster	Very safe	58%
		Somewhat safe	34%
		Neither safe nor unsafe	88
Please rate the job you feel the Bloomington community does at each	Making all residents feel welcome	Excellent	12%
of the following.		Good	50%
		Fair	37%
		Poor	2%
	Attracting people from diverse backgrounds	Excellent	19%
		Good	37%
		Fair	41%
		Poor	48
	Valuing/respecting residents from diverse backgrounds	Excellent	17%
		Good	43%
		Fair	29%
		Poor	10%
	Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	Excellent	10%
		Good	53%
		Fair	12%
		Poor	24%

Please rate each of the following characteristics as they relate to	Overall quality of business and service establishments in Bloomington	Excellent		18%
Bloomington as a whole.	2	Good		55%
		Fair		26%
		Poor		2%
	Variety of business and service establishments in Bloomington	Excellent		16%
	bioinington	Good		53%
		Fair		25%
		Poor	1	6%
	Vibrancy of shopping areas	Excellent		7%
		Good		39%
		Fair		45%
		Poor		9%
	Employment opportunities	Excellent		21%
		Good		40%
		Fair		30%
		Poor		8%
	Shopping opportunities	Excellent		31%
		Good		42%
		Fair		21%
		Poor	1	6%
	Cost of living in Bloomington	Excellent		8%
		Good		42%
		Fair		30%
		Poor		19%
	Overall image or reputation of Bloomington	Excellent		10%
		Good		64%
		Fair		22%
		Poor	1	4%
Please rate each of the following	Traffic flow on major streets	Excellent		11%
characteristics as they relate to Bloomington as a whole.		Good		49%
		Fair		31%
		Poor		98

Please rate each of the following characteristics as they relate to	Ease of travel by car in Bloomington	Excellent		25%
Bloomington as a whole.		Good		58%
		Fair		14%
		Poor		2%
	Ease of travel by public transportation in Bloomington	Excellent	1	4%
	Biothington	Good		32%
		Fair		35%
		Poor		29%
	Ease of travel by bicycle in Bloomington	Excellent		8%
		Good		47%
		Fair		30%
		Poor		14%
	Ease of walking in Bloomington	Excellent		11%
		Good		48%
		Fair		29%
		Poor		12%
	Well-planned residential growth	Excellent	1	5%
		Good		57%
		Fair		21%
		Poor		17%
	Well-planned commercial growth	Excellent	1	7%
		Good		38%
		Fair		28%
		Poor		27%
	Well-designed neighborhoods	Excellent		9%
		Good		52%
		Fair		33%
		Poor		5%
	Public places where people want to spend time	Excellent		10%
		Good		48%
		Fair		33%
		Poor		9%
			02	

Please rate each of the following characteristics as they relate to	Variety of housing options	Excellent	12	2%
Bloomington as a whole.		Good	43	3%
		Fair	38	8%
		Poor	1	7%
	Availability of affordable quality housing	Excellent	2	2%
		Good	30	6%
		Fair	35	5%
		Poor	2-	7%
	Overall quality of new development in Bloomington	Excellent	11	1%
		Good	42	2%
		Fair	41	1%
		Poor		6%
	Overall appearance of Bloomington	Excellent	12	2%
		Good	59	9%
		Fair	20	6%
		Poor	2	2%
	Cleanliness of Bloomington	Excellent	18	8%
		Good	50	6%
		Fair	20	0%
		Poor		6%
	Water resources (beaches, lakes, ponds, riverways, etc.)	Excellent	4 6	6%
		Good	36	6%
		Fair	18	8%
		Poor	(	0%
	Air quality	Excellent	36	6%
		Good	45	5%
		Fair	18	8%
		Poor	1	1%
	Availability of paths and walking trails	Excellent	30	6%
		Good	43	3%
		Fair	14	4%
		Poor		6%

Fitness opportunities (including exercise classes and paths or trails, etc.)	Excellent		26
and paths of trails, etc.)	Good		49
	Fair		16
	Poor		9
Recreational opportunities	Excellent		25
	Good		50
	Fair		17
	Poor		8
Availability of affordable quality food	Excellent		22
	Good		41
	Fair		31
	Poor	1	6
Availability of affordable quality health care	Excellent		20
	Good		50
	Fair		15
	Poor		16
Availability of preventive health services	Excellent		28
	Good		46
	Fair		16
	Poor		11
Availability of affordable quality mental health ca	are Excellent		6
	Good		49
	Fair		21
	Poor		24
Opportunities to attend cultural/arts/music activities	Excellent		24
activities	Good		41
	Fair		30
	Poor		6
Community support for the arts	Excellent		19
	Good		52
	Fair		17
	Poor		13

Please rate each of the following characteristics as they relate to Bloomington as a whole.

Availability of affordable quality	Excellent	13
childcare/preschool	Good	24
	Fair	33
	Poor	30
K-12 education	Excellent	16
	Good	50
	Fair	2:
	Poor	1:
Adult educational opportunities	Excellent	18
	Good	55
	Fair	20
	Poor	
Sense of civic/community pride	Excellent	1
	Good	4
	Fair	3
	Poor	
Neighborliness of residents in Bloomington	Excellent	1
	Good	4
	Fair	3
	Poor	1
Opportunities to participate in social events and activities	Excellent	1
activities	Good	4
	Fair	2
	Poor	1
Opportunities to attend special events and festivals	Excellent	1
τεοτιναίο	Good	4
	Fair	2
	Poor	1
Opportunities to volunteer	Excellent	3(
	Good	54
	Fair	10
	Poor	

Please rate each of the following characteristics as they relate to Bloomington as a whole.

Please rate each of the following characteristics as they relate to	Opportunities to participate in community matters	Excellent	2	21%
Bloomington as a whole.		Good	4	13%
		Fair	2	22%
		Poor	1	L4%
	Openness and acceptance of the community toward	Excellent	1	L4%
	people of diverse backgrounds	Good	з	39%
		Fair	3	37%
		Poor	1	L0%
Please indicate whether or not you	Contacted the City of Bloomington (in-person, phone, email or web) for help or information	No	4	13%
last 12 months.	phone, eman or web) for help or information	Yes	5	57%
	Contacted Bloomington elected officials (in-person, phone, email or web) to express your opinion	No	5	59%
		Yes	4	11%
	Attended a local public meeting (of local elected officials like City Council or County Commissioners,	No	7	74%
	advisory boards, town halls, HOA, neighborhood w	Yes	2	26%
	Watched (online or on television) a local public meeting	No	4	18%
	meeting	Yes	5	52%
	Volunteered your time to some group/activity in Bloomington	No	6	53%
		Yes	3	37%
	Campaigned or advocated for a local issue, cause or candidate	No	6	56%
		Yes	3	34%
	Voted in your most recent local election	No	L	7%
		Yes	g	93%
	Used bus, rail, or other public transportation instead of driving	No	7	79%
		Yes	2	21%
	Carpooled with other adults or children instead of driving alone	No	6	51%
		Yes	3	39%
	Walked or biked instead of driving	No	4	17%
		Yes	5	53%
Please rate the quality of each of the following services in Bloomington.	Public information services	Excellent	2	20%
		Good	5	55%
		Fair	2	23%
		Poor		3%

Economic development	Excellent	15%
	Good	45%
	Fair	30%
	Poor	10%
Traffic enforcement	Excellent	14%
	Good	50%
	Fair	28%
	Poor	8%
Traffic signal timing	Excellent	12%
	Good	50%
	Fair	22%
	Poor	16%
Street repair	Excellent	13%
	Good	44%
	Fair	30%
	Poor	12%
Street cleaning	Excellent	25%
	Good	56%
	Fair	15%
	Poor	4%
Street lighting	Excellent	14%
	Good	59%
	Fair	24%
	Poor	2%
Snow removal	Excellent	43%
	Good	52%
	Fair	5%
	Poor	0%
Sidewalk maintenance	Excellent	20%
	Good	52%
	Fair	24%
	Poor	4%
		88

Bus or transit services	Excellent	5%
	Good	45%
	Fair	24%
	Poor	26%
Land use, planning and zoning	Excellent	12%
	Good	45%
	Fair	25%
	Poor	19%
Code enforcement (weeds, abandoned buildings,	Excellent	20%
etc.)	Good	28%
	Fair	35%
	Poor	18%
Affordable high-speed internet access	Excellent	17%
	Good	30%
	Fair	25%
	Poor	28%
Garbage collection	Excellent	24%
	Good	51%
	Fair	11%
	Poor	13%
Drinking water	Excellent	69%
	Good	28%
	Fair	2%
	Poor	0%
Sewer services	Excellent	46%
	Good	43%
	Fair	11%
	Poor	0%
Storm water management (storm drainage, dams, levees, etc.)	Excellent	29%
	Good	57%
	Fair	13%
	Poor	1%

9	Utility billing	Excellent		18%
		Good		49%
		Fair		28%
		Poor		6%
	Police services	Excellent		44%
		Good		36%
		Fair		12%
		Poor		8%
	Crime prevention	Excellent		18%
		Good		56%
		Fair		14%
		Poor		12%
	Animal control	Excellent		34%
		Good		55%
		Fair		9%
		Poor		3%
	Ambulance or emergency medical services	Excellent		39%
		Good		58%
		Fair		3%
	Fire services	Excellent		62%
		Good		37%
		Fair		1%
	Fire prevention and education	Excellent		53%
		Good		34%
		Fair		11%
		Poor		1%
	Emergency preparedness (services that prepare the	e Excellent		33%
	community for natural disasters or other emergency situations)	Good		46%
		Fair		18%
		Poor		3%
	Preservation of natural areas (open space and	Excellent		28%
	greenbelts)	Good		54%
			00	

Please rate the quality of each of the following services in Bloomington.	Preservation of natural areas (open space and greenbelts)	Fair		10%
	5	Poor	1	8%
	Bloomington open space	Excellent		25%
		Good		51%
		Fair		22%
		Poor		2%
	Recycling	Excellent		17%
		Good		69%
		Fair		12%
		Poor		2%
	Yard waste pick-up	Excellent		19%
		Good		67%
		Fair		10%
		Poor		5%
	City parks	Excellent		28%
		Good		60%
		Fair		12%
		Poor		08
	Recreation programs or classes	Excellent		17%
		Good		59%
		Fair		17%
		Poor		6%
	Recreation centers or facilities	Excellent		15%
		Good		57%
		Fair		23%
		Poor		6%
	Health services	Excellent		21%
		Good		63%
		Fair	1	6%
		Poor		11%
	Overall customer service by Bloomington employees (police, receptionists, planners, etc.)	Excellent		33%
		Good		41%
			91	

Please rate the quality of each of the following services in Bloomington.	Overall customer service by Bloomington employees (police, receptionists, planners, etc.)	Fair	21%
		Poor	6%
Please rate the following categories	The value of services for the taxes paid to	Excellent	23%
of Bloomington government performance.	Bloomington	Good	40%
		Fair	18%
		Poor	19%
	The overall direction that Bloomington is taking	Excellent	19%
		Good	36%
		Fair	24%
		Poor	21%
	The job Bloomington government does at	Excellent	13%
	welcoming resident involvement	Good	43%
		Fair	19%
		Poor	24%
	Overall confidence in Bloomington government	Excellent	14%
		Good	34%
		Fair	25%
		Poor	27%
	Generally acting in the best interest of the	Excellent	22%
	community	Good	30%
		Fair	18%
		Poor	30%
	Being honest	Excellent	16%
		Good	38%
		Fair	15%
		Poor	32%
	Being open and transparent to the public	Excellent	19%
		Good	28%
		Fair	17%
		Poor	35%
	Informing residents about issues facing the	Excellent	22%
	community	Good	42%

Please rate the following categories of Bloomington government performance.	Informing residents about issues facing the community	Fair		15%
		Poor		218
	Treating all residents fairly	Excellent		208
		Good		37%
		Fair		208
		Poor		23%
	Treating residents with respect	Excellent		25%
		Good		328
		Fair		199
		Poor		238
Overall, how would you rate the quality of the services provided by	The City of Bloomington	Excellent		319
each of the following?		Good		45%
		Fair		128
		Poor		138
	The Federal Government	Excellent	l	4 9
		Good		48%
		Fair		328
		Poor		168
Please rate how important, if at all, you think it is for the Bloomington	Overall economic health of Bloomington	Essential		45%
community to focus on each of the following in the coming two years.		Very important		339
		Somewhat important		189
		Not at all important		49
	Overall quality of the transportation system (auto, bicycle, foot, bus) in Bloomington	Essential		179
		Very important		50%
		Somewhat important		219
		Not at all important		129
	Overall design or layout of Bloomington's residential and commercial areas (e.g., homes,	Essential		12%
	buildings, streets, parks, etc.)	Very important		50%
		Somewhat important		339
		Not at all important		59
	Overall quality of the utility infrastructure in Bloomington (water, sewer, storm water,	Essential		328
	electric/gas)	Very important		448

Please rate how important, if at all, you think it is for the Bloomington	Overall quality of the utility infrastructure in Bloomington (water, sewer, storm water,	Somewhat important	24%
community to focus on each of the following in the coming two years.	electric/gas)	Not at all important	0%
	Overall feeling of safety in Bloomington	Essential	38%
		Very important	47%
		Somewhat important	12%
		Not at all important	<u>4</u> %
	Overall quality of natural environment in	Essential	33%
	Bloomington	Very important	48%
		Somewhat important	18%
		Not at all important	2%
	Overall quality of parks and recreation	Essential	32%
	opportunities	Very important	40%
		Somewhat important	26%
		Not at all important	1%
	Overall health and wellness opportunities in	Essential	23%
	Bloomington	Very important	42%
		Somewhat important	28%
		Not at all important	7%
	Overall opportunities for education, culture and the	e Essential	24%
	arts	Very important	45%
		Somewhat important	22%
		Not at all important	98
	Residents' connection and engagement with their	Essential	21%
	community	Very important	43%
		Somewhat important	31%
		Not at all important	5%
	People who are Arabic or Middle Eastern	Very welcoming	28%
your community is for:		Moderately welcoming	38%
		Slightly welcoming	25%
		Not welcoming	98
	People who are Asian, Asian Indian or Pacific	Very welcoming	32%
	Islander	Moderately welcoming	52%

How welcoming, if at all, do you think your community is for:	People who are Asian, Asian Indian or Pacific Islander	Slightly welcoming	10%
		Not welcoming	6%
	People who are Black or African American	Very welcoming	27%
		Moderately welcoming	38%
		Slightly welcoming	21%
		Not welcoming	14%
	People who are Hispanic or Latino	Very welcoming	33%
		Moderately welcoming	40%
		Slightly welcoming	20%
		Not welcoming	7%
	People who are American Indian or Alaskan Native	Very welcoming	25%
		Moderately welcoming	44%
		Slightly welcoming	24%
		Not welcoming	6%
	People who are White	Very welcoming	71%
		Moderately welcoming	24%
		Slightly welcoming	3%
		Not welcoming	2%
	People whose first language is not English	Very welcoming	21%
		Moderately welcoming	32%
		Slightly welcoming	29%
		Not welcoming	18%
	People who are not U.S. citizens	Very welcoming	22%
		Moderately welcoming	34%
		Slightly welcoming	29%
		Not welcoming	14%
	People who identify as lesbian, gay, bisexual or other non-straight sexual identities	Very welcoming	32%
		Moderately welcoming	43%
		Slightly welcoming	19%
		Not welcoming	6%
	People who identify as transgender	Very welcoming	29%
		Moderately welcoming	40% <b>95</b>

How welcoming, if at all, do you think your community is for:	People who identify as transgender	Slightly welcoming		22%
		Not welcoming		9%
	Creating a diverse, inclusive, and fair community	High priority		40%
it be for the City of Bloomington to focus on each of the following?		Moderate priority		41%
		Low priority		7%
		Not a priority		12%
	Addressing social, economic, and racial equity	High priority		37%
	differences in jobs	Moderate priority		35%
		Low priority		11%
		Not a priority		17%
	Addressing social, economic, and racial equity	High priority		43%
	differences in housing	Moderate priority		37%
		Low priority		3%
	Not a priority         Addressing social, economic, and racial equity         High priority         differences in health         Moderate priority		18%	
		High priority		46%
	differences in health		32%	
		Low priority		4%
		Not a priority		18%
	Addressing social, economic, and racial equity differences in education	High priority		55%
		Moderate priority		24%
		Low priority	1	4%
		Not a priority		17%
	Addressing social, economic, and racial equity differences in the criminal justice system	High priority		49%
	un erences in the criminal justice system	Moderate priority		33%
		Low priority		7%
		Not a priority		11%
	Hiring more diverse staff	High priority		27%
		Moderate priority		41%
		Low priority		13%
		Not a priority		19%
	Recruiting diverse people into positions of local government leadership	High priority		30%
	government leadersnip	Moderate priority		41%

How much of a priority, if at all, should it be for the City of Bloomington to	Recruiting diverse people into positions of local government leadership	Low priority	158
focus on each of the following?		Not a priority	148
We know the COVID-19 pandemic is	Loss of employment income	Major problem	108
challenging in many ways. Please rate how much of a problem, if at all, the		Moderate problem	178
following are for your household CURRENTLY.		Minor problem	38
		Not a problem	708
	Loss of income from retirement savings	Major problem	85
		Moderate problem	55
		Minor problem	205
		Not a problem	679
	Loss of housing	Moderate problem	4 5
		Minor problem	29
		Not a problem	949
	Lack of paid sick leave or time off benefits from	Major problem	10
	employer	Moderate problem	3:
		Minor problem	85
		Not a problem	799
n general, how many times do you:	Access the internet from your home using a computer, laptop or tablet computer	Several times a day	83
		Once a day	13
		A few times a week	1
		Every few weeks	1
		Less often or never	35
	Access the internet from your cell phone	Several times a day	839
		Once a day	65
		A few times a week	65
		Every few weeks	0 9
		Less often or never	65
	Visit social media sites such as Facebook, Twitter,	Several times a day	57
	Nextdoor, etc.	Once a day	209
		A few times a week	7 :
		Every few weeks	15
		Less often or never	145

In general, how	<i>w</i> many times	do you:
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how many times do you:	Use or check email	Several times a day		80%
		Once a day		19%
		A few times a week		1%
	Share your opinions online	Several times a day		18%
		Once a day		9%
		A few times a week		20%
		Every few weeks		18%
		Less often or never		35%
	Shop online	Several times a day		8%
		Once a day	I	6%
		A few times a week		41%
		Every few weeks		34%
		Less often or never		11%
	Would you say that in general your health is:	Excellent		11%
		Very good		56%
		Good		24%
		Fair		10%
	What impact, if any, do you think the economy will have on your family income in the next 6 months?	Very positive		6%
	Do you think the impact will be:	Somewhat positive		29%
		Neutral		50%
		Somewhat negative		15%
		Very negative		1%
	How many years have you lived in Bloomington?	Less than 2 years		6%
		2-5 years		21%
		6-10 years		10%
		11-20 years		15%
		More than 20 years		48%
	Which best describes the building you live in?	One family house detached from any other houses		59%
		Building with two or more homes (duplex, townhome, apa		41%
		Other		0%
	Do you rent of own your home?	Rent		32%
		Own		68%

	Less than \$500	48
the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	\$500 to \$999	17%
	\$1,000 to \$1,499	34%
	\$1,500 to \$1,999	32%
	\$2,000 to \$2,499	10%
	\$2,500 to \$2,999	1%
	\$3,000 to \$3,499	1%
	\$3,500 or more	1%
Do any children 17 or under live in your household?	No	73%
	Yes	27%
	No	71%
aged 65 or older?	Yes	29%
How much do you anticipate your household's total	Less than \$25,000	6%
income before taxes will be for the current year? (Please include in your total income money from all	\$25,000 to \$49,999	18%
sources for all persons living in your household.)	\$50,000 to \$74,999	27%
	\$75,000 to \$99,999	98
	\$100,000 to \$149,999	24%
	\$150,000 or more	15%
	No, not Spanish, Hispanic or Latino	938
	Yes, I consider myself to be Spanish, Hispanic or Latino	7%
What is your race? (Mark one or more races to	American Indian or Alaskan Native	5%
indicate what race you consider yourself to be.)	Asian, Asian Indian or Pacific Islander	1%
	Black or African American	2%
	White	90%
	Other	14%
In which category is your age?	18-24 years	4%
	25-34 years	24%
	35-44 years	19%
	45-54 years	13%
	55-64 years	15%
	65-74 years	22%
	75 years or older	3%
		99

What is your gender?	Female	52%
	Male	48%
	The City's website	6%
apply.)	The City's social media (Facebook, Twitter, Instagram,	13%
	Received an email from the City	45%
	In a City newsletter or utility bill	1%
	Nextdoor	0%
	In my Facebook feed	11%
	Saw it on a video of a public meeting or at a meeting I atten	0%
	Saw it on the City's cable	18
	Heard about it from a family member, friend or neighborhood	6%
	Polco's weekly email	23%
	Polco social media post	0%
	On my Polco feed	7%
	Other	1%
		Male How did you hear about this survey? (Select all that apply.) The City's website The City's social media (Facebook, Twitter, Instagram, Received an email from the City In a City newsletter or utility bill Nextdoor In my Facebook feed Saw it on a video of a public meeting or at a meeting I atten Saw it on the City's cable channel Heard about it from a family member, friend or neighborhood Polco's weekly email Polco social media post On my Polco feed

# The City of Bloomington 2021 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are anonymous and will be reported in group form only.

## 1. Please rate each of the following aspects of quality of life in Bloomington.

	<u>Excellent</u>	<u>Good</u>	Fair	<u>Poor</u> I	<u>)on't know</u>
Bloomington as a place to live		2	3	4	5
Your neighborhood as a place to live		2	3	4	5
Bloomington as a place to raise children		2	3	4	5
Bloomington as a place to work	1	2	3	4	5
Bloomington as a place to visit		2	3	4	5
Bloomington as a place to retire		2	3	4	5
The overall quality of life in Bloomington		2	3	4	5
Sense of community		2	3	4	5

## 2. Please rate each of the following characteristics as they relate to Bloomington as a whole.

0 ,	Excellent	Good	Fair	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Bloomington	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus)					
in Bloomington	1	2	3	4	5
Overall design or layout of Bloomington's residential and commercial					
areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Bloomington					
(water, sewer, storm water, electric/gas)	1	2	3	4	5
Overall feeling of safety in Bloomington	1	2	3	4	5
Overall quality of natural environment in Bloomington	1	2	3	4	5
Overall quality of parks and recreation opportunities	1	2	3	4	5
Overall health and wellness opportunities in Bloomington	1	2	3	4	5
Overall opportunities for education, culture and the arts	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

## 3. Please indicate how likely or unlikely you are to do each of the following.

3.	3. Please indicate how likely or unlikely you are to do each of the following.					
		<u>likeľy</u>	Somewhat <u>likely</u>	Somewhat <u>unlikely</u>	Very <u>unlikely</u>	Don't <u>know</u>
	Recommend living in Bloomington to someone who asks	1	2	3	4	5
	Remain in Bloomington for the next five years	1	2	3	4	5
4.	Please rate how safe or unsafe you feel:					
	Very <u>safe</u>	-	Neither saf		Very <u>unsafe</u>	Don't <u>know</u>
	In your neighborhood during the day1	2	3	4	5	6
	In Bloomington's commercial areas					
	during the day1	2	3	4	5	6
	From property crime1	2	3	4	5	6
	From violent crime1	2	3	4	5	6
	From fire, flood or other natural disaster1	2	3	4	5	6
5.	Please rate the job you feel the Bloomington community	tv does at ea	ch of the fo	llowing.		
			<u>Excellent</u>	<u>Good</u> Fair	<u>Poor</u>	<u>Don't know</u>
	Making all residents feel welcome			2 3	4	5
	Attracting people from diverse backgrounds		1	2 3	4	5
	Valuing/respecting residents from diverse backgrounds		1	2 3	4	5
	Taking care of vulnerable residents (elderly, disabled, hom	eless, etc.)	1	2 3	4	5
6.	Please rate each of the following characteristics as the	y relate to B	loomingtor	n as a whole.		

#### Excellent Poor Don't know Good Fair Overall quality of business and service establishments in Bloomington ...... 1 Variety of business and service establishments in Bloomington......1 Overall image or reputation of Bloomington......1



					The Nation	al Community Survey™
7.	Please rate each of the following characteristics as they relate to	Bloomingt	on as a v	vhole.		
		<u>Excellent</u>	<u>Good</u>	<u>Fair</u>		<u>Don't know</u>
	Traffic flow on major streets		2	3	4	5
	Ease of travel by car in Bloomington		2	3	4	5
	Ease of travel by public transportation in Bloomington		2	3	4	5
	Ease of travel by bicycle in Bloomington		2	3	4	5
	Ease of walking in Bloomington		2	3	4	5
	Well-planned residential growth		2	3	4	5
	Well-planned commercial growth	1	2	3	4	5
	Well-designed neighborhoods		2	3	4	5
	Public places where people want to spend time		2	3	4	5
	Variety of housing options		2	3	4	5
	Availability of affordable quality housing		2	3	4	5
	Overall quality of new development in Bloomington		2	3	4	5
	Overall appearance of Bloomington		2	3	4	5
	Cleanliness of Bloomington		2	3	4	5
	Water resources (beaches, lakes, ponds, riverways, etc.)		2	3	4	5
	Air quality		2	3	4	5
	Availability of paths and walking trails		2	3	4	5
	Fitness opportunities (including exercise classes and paths or trails, e		2	3	4	5
	Recreational opportunities		2	3	4	5
	Availability of affordable quality food		2	3	4	5
			2	3		
	Availability of affordable quality health care		2	3	4	5
	Availability of preventive health services		2		4	
	Availability of affordable quality mental health care			3	4	5
	Opportunities to attend cultural/arts/music activities		2	3	4	5
	Community support for the arts		2	3	4	5
	Availability of affordable quality childcare/preschool		2	3	4	5
	K-12 education		2	3	4	5
	Adult educational opportunities		2	3	4	5
	Sense of civic/community pride		2	3	4	5
	Neighborliness of residents in Bloomington		2	3	4	5
	Opportunities to participate in social events and activities		2	3	4	5
	Opportunities to attend special events and festivals	1	2	3	4	5
	Opportunities to volunteer	1	2	3	4	5
	Opportunities to participate in community matters	1	2	3	4	5
	Openness and acceptance of the community toward people					
	of diverse backgrounds	1	2	3	4	5
8.	Please indicate whether or not you have done each of the followi	ng in the la	st 17 ma	nthe		
0.	Thease multicate whether of not you have done each of the following	ing in the la	5t 12 m	muns.	<u>No</u>	Yes
	Contacted the City of Bloomington (in-person, phone, email or web) for	or heln or in	formatic	m		2
	Contacted Bloomington elected officials (in-person, phone, email or web)					2
	Attended a local public meeting (of local elected officials like City Cou			opinion		-
	Commissioners, advisory boards, town halls, HOA, neighborhood v				1	2
	Watched (online or on television) a local public meeting					2
	Volunteered your time to some group/activity in Bloomington					2
	Campaigned or advocated for a local issue, cause or candidate					2
	Voted in your most recent local election					2
	Used bus, rail, or other public transportation instead of driving					2
	Carpooled with other adults or children instead of driving alone					2
	Walked or biked instead of driving					2
						_

# The City of Bloomington 2021 Community Survey

#### Please rate the quality of each of the following services in Bloomington. 9. Excellent Good <u>Fair</u> Poor Don't know Public information services......1 Traffic signal timing......1 Snow removal......1 Utility billing ......1 Fire prevention and education......1 Emergency preparedness (services that prepare the community for natural disasters or other emergency situations) ......1 Preservation of natural areas (open space and greenbelts) ...... 1 Bloomington open space ......1 Yard waste pick-up......1 City parks......1 Recreation centers or facilities ......1 Overall customer service by Bloomington employees **10.** Please rate the following categories of Bloomington government performance. Don't know Excellent Good Fair Poor The value of services for the taxes paid to Bloomington......1 The overall direction that Bloomington is taking ...... 1 The job Bloomington government does at welcoming resident involvement......1 Generally acting in the best interest of the community ......1 Informing residents about issues facing the community ......1 11. Overall, how would you rate the quality of the services provided by each of the following? Excellent Good <u>Fair</u> <u>Don't know</u> Poor



### 12. Please rate how important, if at all, you think it is for the Bloomington community to focus on each of the following in the coming two years.

Tonowing in the coming two years.	<u>Essential</u>	Very <u>important</u>	Somewhat <u>important</u>	Not at all <u>important</u>
Overall economic health of Bloomington	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus)				
in Bloomington	1	2	3	4
Overall design or layout of Bloomington's residential and commercial				
areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4
Overall quality of the utility infrastructure in Bloomington				
(water, sewer, storm water, electric/gas)	1	2	3	4
Overall feeling of safety in Bloomington	1	2	3	4
Overall quality of natural environment in Bloomington	1	2	3	4
Overall quality of parks and recreation opportunities	1	2	3	4
Overall health and wellness opportunities in Bloomington	1	2	3	4
Overall opportunities for education, culture and the arts	1	2	3	4
Residents' connection and engagement with their community	1	2	3	4
. How welcoming, if at all, do you think your community is for:				
	Moderately welcoming		Not welcoming	Don't know

## 13

-	/ery coming	Moderately <u>welcoming</u>	Slightly <u>welcoming</u>	Not <u>welcoming</u>	Don't <u>know</u>
People who are Arabic or Middle Eastern	1	2	3	4	5
People who are Asian, Asian Indian or Pacific Islander	1	2	3	4	5
People who are Black or African American	1	2	3	4	5
People who are Hispanic or Latino	1	2	3	4	5
People who are American Indian or Alaskan Native	1	2	3	4	5
People who are White	1	2	3	4	5
People whose first language is not English		2	3	4	5
People who are not U.S. citizens	1	2	3	4	5
People who identify as lesbian, gay, bisexual or other					
non-straight sexual identities	1	2	3	4	5
People who identify as transgender	1	2	3	4	5

## 14. How much of a priority, if at all, should it be for the City of Bloomington to focus on each of the following?

in non mach of a priority, nat an, should be ber and dity of Broomington to rocus on each of the rono might							
	High	Moderate	Low	Not	Don't		
	<u>priority</u>	<u>priority</u>	<u>priority</u>	<u>a priority</u>	<u>know</u>		
Creating a diverse, inclusive, and fair community	1	2	3	4	5		
Addressing social, economic, and racial equity differences							
in jobs	1	2	3	4	5		
Addressing social, economic, and racial equity differences							
in housing	1	2	3	4	5		
Addressing social, economic, and racial equity differences							
in health	1	2	3	4	5		
Addressing social, economic, and racial equity differences							
in education	1	2	3	4	5		
Addressing social, economic, and racial equity differences							
in the criminal justice system	1	2	3	4	5		
Hiring more diverse staff	1	2	3	4	5		
Recruiting diverse people into positions of							
local government leadership	1	2	3	4	5		

### 15. We know the COVID-19 pandemic is challenging in many ways. Please rate how much of a problem, if at all, the following are for your household CURRENTLY.

	Major <u>problem</u>	Moderate <u>problem</u>	Minor <u>problem</u>	Not <u>a problem</u>	Don't <u>know</u>
Loss of employment income	1	2	3	4	5
Loss of income from retirement savings	1	2	3	4	5
Loss of housing	1	2	3	4	5
Lack of paid sick leave or time off benefits from employer.	1	2	3	4	5

# The City of Bloomington 2021 Community Survey

Our last questions are about you and your household.

Again, all of your responses to this survey are completely anonymous and will be reported in group form only.

#### D1. In general, how many times do you: Several A few times Don't Once Every Less often times a day <u>a dav</u> <u>a week</u> few weeks or never <u>know</u> Access the internet from your home using a computer, laptop or tablet computer ......1 2 3 5 4 6 Access the internet from your cell phone......1 2 3 4 5 6 Visit social media sites such as Facebook, 5 Twitter, Nextdoor, etc. .....1 2 3 4 6 2 3 5 Use or check email.....1 4 6 Share your opinions online.....1 2 3 4 5 6 2 3 4 5 Shop online.....1 6 D2. Would you say that in general your health is: **O** Excellent O Very good O Good **O** Fair **O** Poor D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be: **O** Somewhat positive **O** Neutral • Very positive **O** Somewhat negative **O** Very negative D4. How many years have you lived in Bloomington? D10. How much do you anticipate your household's • Less than 2 years total income before taxes will be for the current O 2-5 years vear? (Please include in your total income **O** 6-10 years money from all sources for all persons living in **O** 11-20 years your household.) • More than 20 years **O** Less than \$25.000 • \$75,000 to \$99,999 • \$25,000 to \$49,999 **O** \$100,000 to \$149,999 D5. Which best describes the building you live in? • \$50,000 to \$74,999 **O** \$150,000 or more • One family house detached from any other houses • Building with two or more homes D11. Are you Spanish, Hispanic or Latino? (duplex, townhome, apartment or condominium) • No, not Spanish, Hispanic or Latino **O** Mobile home **O** Yes, I consider myself to be Spanish, Hispanic or **O** Other Latino D6. Do you rent or own your home? D12. What is your race? (Mark one or more races to **O** Rent indicate what race you consider yourself to be.) O 0wn American Indian or Alaskan Native Asian. Asian Indian or Pacific Islander **D7.** About how much is your monthly housing cost Black or African American for the place you live (including rent, mortgage U White payment, property tax, property insurance and □ Other homeowners' association (HOA) fees)? O Less than \$500 • \$2,000 to \$2,499 D13. In which category is your age? **O** \$500 to \$999 • \$2,500 to \$2,999 **O** 18-24 years **O** 55-64 years **•** \$1,000 to \$1,499 • \$3,000 to \$3,499 **O** 25-34 years **O** 65-74 years **O** \$3.500 or more **•** \$1,500 to \$1,999 **O** 35-44 years **O** 75 years or older **O** 45-54 years D8. Do any children 17 or under live in your household? D14. What is your gender? O No **O** Yes **O** Female **O** Male D9. Are you or any other members of your **O** Identify in another way household aged 65 or older? **O** No **O** Yes

Thank you!Please return the completed survey in the postage-paid envelope to:<br/>National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502